Canon Accessibility Conformance Report

Name of Product:
Canon imageCLASS X MF1238 II
Canon imageCLASS MF455dw

Product Description: Color Multifunction Laser Printer

Date: Jun 7, 2021

Contact information: US section 508 ： accessibility@cusa.canon.com

Notes:

Evaluation Methods Used: Inspection, measurement and testing are based on product knowledge and testing with consistant evaluation methods through our products. Softwares are tested with JAWS.

Applicable Standards / Guidelines & Table of contents：
　　This report covers the degree of conformance for the following accessibility standard/guideline:
　　　　US Section 508 standards (2017) with corrections (2018)
　　　　EN 301 549 V3.1.1 (2019)
　　　　WCAG 2.1 (2018)
　　　　ISO/IEC 10779:2020

The composition of evaluated product:
　　　　Hardware Device
　　　　Driver: Printer Driver Software
　　　　Web Application: Remote UI
　　　　Documents

Terms: The terms used in the Conformance Level information are defined as follows:
　　　　Supports: The functionality of the product has at least one method that meets the criteria without known defects or meets with equivalent facilitation.
　　　　Partially Supports: Some functionality of the product does not meet the criteria.
　　　　Supports through Equivalent Facilitation: Some functionality of the product meet the intent of the Criteria through alternate way.
　　　　Supports when combined with Compatible AT: Some functionality of the product meet the criteria using assistive technology which is not a part of the product itself.
　　　　Does Not Support: Majority of functionality of the product does not meet the criteria.
　　　　Not Applicable: The criteria are not relevant to the product. In the WCAG section, use 'supports' instead of 'not applicable' when reporting web conformance.
　　　　Not Applicable – Fundamental Alteration Exception Applies: The criteria are relevant to the product, but fundamentally impossible to meet the criteria, because of its conditions.

US Section 508 Standards

Chapter 3: Functional Performance Criteria

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	PrinterDriver: Supports Hardware :Partially Supports Remote UI:Partially Supports	The Printing can be done through the PC's reading function. The operation panel of the main unit is a touch type. Copy and scan operations require vision. - The Remote UI is the third alternative. When a screen reader is used with the Remote UI, blind users can operate Job, However, faxing and sending are not offered through the Remote UI. - Operation status can be determined through audio tones that confirm key entry, error, and Job done as well as text messages on The display. - The Automatic Document Feeder helps ensure proper Document placement.
302.2 With Limited Vision	Printer Driver:Supports LUI,RUI:Partially Supports	The local UI font size does not meet the standard, but the characters are not stylized, and there is sufficient color contrast between the text and the background. Furthermore, functionality for reversing the screen colors is provided. The size of the remote UI window can be changed using OS functionality, and other standards have been met.
302.3 Without Perception of Color	Supports	All information conveyed using color is also conveyed using text and icons.
302.4 Without Hearing	Not applicable	Standard operation of this product does not require hearing.
302.5 With Limited Hearing	Not applicable	Standard operation of this product does not require hearing.
302.6 Without Speech	Not applicable	Standard operation of this product does not require vocal input.
302.7 With Limited Manipulation	Supports	The UI for this product does not require complex manipulation or simultaneous button presses/gestures.
302.8 With Limited ~~Reach and~~ Strength	Supports	Basic operation of the device supports limited reach.
302.8 With Limited Reach ~~and Strength~~	Supports	Both local and remote UI for the product fulfill this requirement.
302.9 With Limited Language, Cognitive, and Learning Abilities	PrinterDriver: Supports local UI : Partially supports	The local UI is not considered simple by default, but the following customizations are possible: -The number of buttons on the Home screen may be reduced and their positions changed -The creation of a "One Touch" button for favorite settings/Application Library

Chapter 4: Hardware

Criteria	Conformance Level	Remarks and Explanations
402.1 General. (Closed Functionality)	No response required according to ITI VPAT.	
402.2.1 Information Displayed On-Screen	Does not Support	the print driver is a screen reader on PC that can provide Speech output.However, all information such as copying and scanning the operation panel of the product does not provide Speech output.
402.2.2 Transactional Outputs	Not applicable	Voice guidance kits are not supported.
402.2.3 Speech Delivery Type and Coordination	Not Applicable	Voice guidance kits are not supported.
402.2.4 User Control	Not applicable	
402.2.5 Braille Instructions	Not Applicable	Voice guidance kits are not supported.
402.3.1 Private Listening	Not Applicable	Speech output is not provided
402.3.2 Non-private Listening	Partially Supports	MFP with fax function can adjust the volume. However, the volume does not automatically return to its default value after use. The product without the fax function does not provide listening through speakers. Only ON/OFF of the error tone can be set.
402.4 Characters on Display Screens	Does Not Support	Text displayed on the screen is not stylized and there is considerable contrast with the background. However, the size of the characters is slightly smaller than the standard.
402.5 Characters on Variable Message Signs	Not Applicable	No characters on variable message signs.
403.1 Biometrics	Not Applicable	Biometric forms of user identification are not used.
404.1 Preservation of Information Provided for Accessibility	Supports	Non-proprietary information provided for accessibility during the transmission of information or the import/export of settings is not removed by this product.
405.1 Privacy	Not Applicable	Voice guidance kits are not supported.
406.1 Standard Connections	Supports	This product provides a connection method that conforms to a non-proprietary industry standard.
407.2 Contrast	Partially supports	This product uses a carved seal for some indication. However, the parts are distinguished with a shape. Ex.Power SW

407.3.1 Tactilely Discernible	Partially supports	operation panel is a touch panel, and there is no tactile sense. Tactile recognition is possible for document sets, paper ejection, paper feed and other mechanical controls.
407.3.2 Alphabetic Keys	Supports	This product has a USB connection and can be connected to the following keyboards.When the soft keyboard appears on the screen. Alphabetic keys: ・In the QWERTY array, the "F" and "J" keys have different tactile characteristics than the other keys.
407.3.3 Numeric Keys	Dose Not Support	operation panel is a touch panel, and there is no tactile sense.
407.4 Key Repeat	Does Not Support	Key repeat is only used on certain screens, but the amount of time before key repeat becomes active is set to under 2 seconds and cannot be changed.
407.5 Timed Response	Supports	In the Auto clear function, used to clear settings, the time can be to 0, there is no time limit.
407.6 Operation.（General）	Supports	Basic operation of the device supports this.operable with one hand and shall not require tight grasping, pinching, or twisting of the wrist. The force required to activate operable parts shall be 5 pounds (22.2 N) maximum.It does not include maintenance and troubleshooting procedures.
407.7 Tickets, Fare Cards, and Keycards	Not applicable	Basic operation of the device not provides Tickets, Fare Cards, and Keycards.
407.8.1 Vertical Reference Plane	Supports	No Floor-standing type product. Depending on the user's installation location, this product can support front and side reach.
407.8.1.1 Vertical Plane for Side Reach	Supports	This product may be installed to meet this requirement.the vertical reference plane shall be 48 inches (1220 mm) long minimum.The space varies depending on the user's installation location.
407.8.1.2 Vertical Plane for Forward Reach	Supports	This product can be operated on the desk.　the vertical reference plane shall be 30 inches (760 mm) long minimum.The space varies depending on the user's installation location.
407.8.2 Side Reach	Partialy Supports	・This product may be installed to meet this requirement. However, when used on a desk, some operating points cannot meet the following requirements. Where a side reach requires a reach over a portion of the ICT, the height of that portion of the ICT shall be 34 inches (865 mm) maximum. The Side Reach of the operable part is depending on the installed location of the user.

407.8.2.1 Unobstructed Side Reach	Supports	This product may be installed to meet this requirement.when used on a table 740 mm high. Where the operable part is located 10 inches (255 mm) or less beyond the vertical reference plane, the operable part shall be 48 inches (1220 mm) high maximum and 15 inches (380 mm) high minimum above the floor.
407.8.2.2 Obstructed side reach	Supports	This product allows the installation of obstructed side reach at 46 inches (1170 mm) high maximum and 15 inches (380 mm) high minimum above the floor.The Side Reach of the operable part is depending on the installed location of the user. The Side Reach of the operable part is depending on the user's installation location.
407.8.3 Forward Reach	Partially Supports	This product may be installed to meet this requirement. The vertical reference plane shall be centered, and intersect with, the operable part. However, there are some parts that cannot meet the following requirements. when used on a desk. Where a forward reach allows a reach over a portion of the ICT, the height of that portion of the ICT shall be 34 inches (865 mm) maximum.
407.8.3.1 Unobstructed forward reach	Supports	This product may be installed to meet this requirement.when used on a table 740 mm high. the length of the vertical reference plane of the ICT, the operable part shall be 48 inches (1220 mm) high maximum and 15 inches (380 mm) high minimum above the floor.The height of the operable part depending on the user's installation location.
407.8.3.2 Obstructed Forward Reach	Supports	The operable part is located within 635 mm depth.
407.8.3.2.1 Height	Supports	The operable part is located within 510 mm depth. When the device is used on a desk 740 mm high,The height must not exceed 1220 mm.
407.8.3.2.2 Knee and Toe Space	Supports	This product can be operated on the desk.This product can be installed to meet these requirements. Knee and toe space under ICT shall be 27 inches (685 mm) high minimum, 25 inches (635 mm) deep maximum, and 30 inches (760 mm) wide minimum and shall be clear of obstructions.The space varies depending on the user's installation location.
408.2 Display Screens (General)	Supports	This product can also be installed to meet this requirement.The product display is visible from a point 1015mm(40 inches) above the floor.
408.3 General.（Flashing）	Supports	The LCD screen flicker does not occur within this range.
409.1 Status Indicators	Partially supports	The tone for the Energy Saver key changes between entering and exiting energy saver mode, but the other keys can only be distinguished visually.
410.1 Color Coding	Supports	All information conveyed using color is also conveyed using text and icons.

Criteria	Conformance Level	Remarks and Explanations
411.1 Audible Signals	Supports	All notification sounds played during operation of the device are accompanied by visual UI elements.

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope. The requirements of Chapter 5 shall apply to software where required by 508 Chapter 2.	See WCAG section.	
502.2.1 User Control of Accessibility Features	PRINTER DRIVER: Not Applicable	PRINTER DRIVER: The printer driver is not a platform.
502.2.2 No Disruption of Accessibility Features	PRINTER DRIVER: Supports	PRINTER DRIVER: The printer driver can be used without disruption of the accessibility features of the platform (verified with the accessibility functionality of Windows 10).
502.3.1 Object Information	PRINTER DRIVER: Partially Supports	PRINTER DRIVER: The roles, states, and names of UI objects in the printer driver can be recognized programmatically. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed.
502.3.2 Modification of Object Information	PRINTER DRIVER: Partially Supports	PRINTER DRIVER: All components in the printer driver that can be configured by the user can also be configured programmatically. However, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be configured solely by the use of screen readers.
502.3.3 Row, Column, and Headers	PRINTER DRIVER: Supports when combined with Compatible AT	PRINTER DRIVER: The use of assistive technology (e.g. JAWS) is required for the recognition of table structures in the UI of the printer driver.
502.3.4 Values	PRINTER DRIVER: Supports when combined with Compatible AT	PRINTER DRIVER: The currently set value can be recognized programmatically for any UI object in the printer driver for which a value can be entered. However, for the reading of labels indicating valid ranges of values that can be entered, the use of assistive technology (e.g. JAWS) is needed.
502.3.5 Modification of Values	PRINTER DRIVER: Supports	PRINTER DRIVER: Values can be changed programmatically for any UI object in the printer driver for which a value can be entered.
502.3.6 Label Relationships	PRINTER DRIVER: Supports	PRINTER DRIVER: The labels associated with UI components in the printer driver can be recognized programmatically.

502.3.7 Hierarchical Relationships	PRINTER DRIVER: Partially Supports	PRINTER DRIVER: The hierarchical (parent-child) relationships of UI components in the printer driver can be recognized programmatically. Note that there are some components whose hierarchical relationship can be difficult to determine from the component name alone; however, it is possible to understand the hierarchical relationship from the order in which the components receive focus.
502.3.8 Text	PRINTER DRIVER: Supports	PRINTER DRIVER: In the printer driver, the attributes of UI objects for which text can be entered, as well as the boundary of text displayed on the screen, can be recognized programmatically.
502.3.9 Modification of Text	PRINTER DRIVER: Supports	PRINTER DRIVER: Text can be changed programmatically for any UI object in the printer driver for which text can be entered.
502.3.10 List of Actions	PRINTER DRIVER: Partially Supports	PRINTER DRIVER: In the printer driver, operations that can be executed on a UI object can be recognized with the use of screen readers. Note that there is some content that cannot be recognized with screen readers; however, these items can be configured using alternative methods.
502.3.11 Actions on Objects	PRINTER DRIVER: Supports	PRINTER DRIVER: In the printer driver, operations that can be executed from UI objects can be performed solely by the use of screen reading assistive technology (e.g. JAWS).
502.3.12 Focus Cursor	PRINTER DRIVER: Supports	PRINTER DRIVER: Changes of focus, component attributes, and text insertion points can be recognized by the printer driver.
502.3.13 Modification of Focus Cursor	PRINTER DRIVER: Partially Supports	PRINTER DRIVER: Changes of focus, component attributes, and text insertion points can be recognized and set programmatically by the printer driver. However, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be configured solely by the use of screen readers.
502.3.14 Event Notification	PRINTER DRIVER: Partially Supports	PRINTER DRIVER: The printer driver supports notification of changes to components when such changes occur. However, for the reading of tooltips, the use of assistive technology (e.g. JAWS) is needed.
502.4 Platform Accessibility Features	PRINTER DRIVER: Not Applicable	PRINTER DRIVER: The printer driver is neither a platform nor platform software.

503.2 User Preferences	PRINTER DRIVER: Supports	PRINTER DRIVER: The printer driver uses and does not disable platform settings relating to display (verified with the accessibility functionality of Windows 10).
503.3 Alternative User Interfaces	PRINTER DRIVER: Not Applicable	PRINTER DRIVER: The printer driver does not provide functionality relating to accessibility.
503.4.1 Caption Controls	PRINTER DRIVER: Not Applicable	PRINTER DRIVER: The printer driver does not include any video content.
503.4.2 Audio Description Controls	PRINTER DRIVER: Not Applicable	PRINTER DRIVER: The printer driver does not include any video content.

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
602.2 Accessibility and Compatibility Features	Supports	
602.3 Electronic Support Documentation	Partially supports	*An alternate means to non-textual content is not provided which directly describes the non-textual content. *When shifting focus using cursor keys, a shifting order may not coincide with an order of displayed elements.
602.4 Alternate Formats for Non-electronic Support Documentation	Supports	Product support documentation will be
603.2 Information on Accessibility and Compatibility Features	Partially supports	An information of the accessibility features of products will be provided upon request in electronic format.
603.3 Accommodation of Communication Needs	Supports	Canon U.S.A., Inc. provides support services accommodating users with disabilities through OKCANON assistance, TTY support at (866) 251-3752. Canon otherwise available to U.S. federal government agencies through Federal Relay.

EN 301 549 Accessibility requirements for ICT products and services

Chapter 4: Functional Performance Statements

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	PrinterDriver: Supports Hardware :Partially Supports Remote UI:Partially Supports	The Printing can be done through the PC's reading function. The operation panel of the main unit is a touch type. Copy and scan operations require vision. - The Remote UI is the third alternative. When a screen reader is used with the Remote UI, blind users can operate Job, However, faxing and sending are not offered through the Remote UI. - Operation status can be determined through audio tones that confirm key entry, error, and Job done as well as text messages on The display. - The Automatic Document Feeder helps ensure proper Document placement.
4.2.2 Usage with limited vision	Printer Driver:Supports LUI,RUI:Partially Supports	The local UI font size does not meet the standard, but the characters are not stylized, and there is sufficient color contrast between the text and the background. Furthermore, functionality for reversing the screen colors is provided. The size of the remote UI window can be changed using OS functionality, and other standards have been met.
4.2.3 Usage without perception of colour	Supports	All information conveyed using color is also conveyed using text and icons.
4.2.4 Usage without hearing	Not applicable	Standard operation of this product does not require hearing.
4.2.5 Usage with limited hearing	Not applicable	Standard operation of this product does not require hearing.
4.2.6 Usage with no or limited vocal capability	Not applicable	Standard operation of this product does not require vocal input.
4.2.7 Usage with limited manipulation ~~or strength~~	Supports	The UI for this product does not require complex manipulation or simultaneous button presses/gestures.
4.2.7 Usage with limited ~~manipulation or~~ strength	Supports	Basic operation of the device supports limited reach.
4.2.8 Usage with limited reach	Supports	Both local and remote UI for the product fulfill this requirement.
4.2.9 Minimize photosensitive seizure triggers	Supports	Both local and remote UI for the product fulfill this requirement.
4.2.10 Usage with limited cognition, language or learning	PrinterDriver: Supports local UI : Partially supports	The local UI is not considered simple by default, but the following customizations are possible: -The number of buttons on the Home screen may be reduced and their positions changed -The creation of a "One Touch" button for favorite settings/Application Library

4.2.11 Privacy	Supports	The local UI does not offer any features which relate to a user's privacy. The remote UI, if used on a standard PC, allows the use of a headphone jack to protect privacy.

Chapter 5: Generic Requirements

Criteria	Conformance Level	Remarks and Explanations
5.1.2.2 Assistive technology	See information in 5.1.3 through 5.1.6	
5.1.3.1 Audio output of visual information	HARDWARE: Does not Support PRINTER DRIVER: Not Applicable Remote UI: Not applicable	PRINTER DRIVER: This guideline is not applicable to the printer driver. Remote UI: This is not applicable because the Remote UI supports the use of assistive technology (such as JAWS).
5.1.3.2 Auditory output delivery including speech	HARDWARE: Not applicable PRINTER DRIVER: Not Applicable Remote UI: Not applicable	PRINTER DRIVER: This guideline is not applicable to the printer driver. Remote UI: The Remote UI does not have any auditory output functionality, but this can be provided with assistive technology (such as JAWS).
5.1.3.3 Auditory output correlation	HARDWARE: Not applicable PRINTER DRIVER: Supports Remote UI: Partially supports	Remote UI: The Remote UI does not have any auditory output functionality, but this can be provided with assistive technology (such as JAWS), and the auditory information is correlated with the information displayed on the screen.
5.1.3.4 Speech output user control	HARDWARE: Not applicable PRINTER DRIVER: Supports Remote UI: Supports	Remote UI: Speech output from the Remote UI is possible using assistive technology (such as JAWS), and the remote UI has no functionality that interferes with such speech output.
5.1.3.5 Speech output automatic interruption	HARDWARE: Not applicable PRINTER DRIVER: Supports Remote UI: Supports	Remote UI: Speech output from the Remote UI is possible using assistive technology (such as JAWS), and the remote UI has no functionality that interferes with such speech output.
5.1.3.6 Speech output for non-text content	HARDWARE: Does not Support PRINTER DRIVER: Supports through Equivalent Facilitation Remote UI: Supports	PRINTER DRIVER: Based on the WCAG guideline 1.1.1 evaluation results.
5.1.3.7 Speech output for video information	HARDWARE: Not Applicable PRINTER DRIVER: Not Applicable Remote UI: Not applicable	HARDWARE: The product does not use any video content. PRINTER DRIVER: The printer driver does not include any video content. Remote UI: The Remote UI does not use any pre-recorded video content.
5.1.3.8 Masked entry	HARDWARE: Not applicable PRINTER DRIVER: Supports Remote UI: Supports	PRINTER DRIVER: The masking characters are read as displayed, and the entered characters are not read. Remote UI: Assistive technology (such as JAWS) will not provide auditory output of information hidden by masking characters in the Remote UI.

5.1.3.9 Private access to personal data	HARDWARE: Not applicable PRINTER DRIVER: Supports Remote UI: Supports	Remote UI: By using earphones, auditory output of personal information output by assistive technology (such as JAWS) can be provided privately.
5.1.3.10 Non-interfering audio output	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports	HARDWARE: There is no any interfering audible output that strikes longer than three seconds. Remote UI: Auditory output from the Remote UI is possible with assistive technology (such as JAWS), and the Remote UI does not interfere with the functionality of the assistive technology.
5.1.3.11 Private listening	HARDWARE: Not applicable PRINTER DRIVER: Supports Remote UI: Supports	HARDWARE: Speech output is not provided PRINTER DRIVER: Auditory output volume can be controlled using functionality native to the PC. Remote UI: The Remote UI does not have any auditory output functionality, but this can be provided with assistive technology (such as JAWS), and the volume can be adjusted via the assistive technology or through the OS.
5.1.3.12 Speaker volume	HARDWARE: Does not Support PRINTER DRIVER: Not Applicable Remote UI: Not applicable	HARDWARE: The machine requires vision to adjust the volume. PRINTER DRIVER: The printer driver does not have auditory output functionality. Remote UI: As the output volume is dependent on the speakers, assistive technology (such as JAWS) is not applicable.
5.1.3.13 Volume reset	HARDWARE: Does not Support PRINTER DRIVER: Not Applicable Remote UI: Not applicable	HARDWARE: The machine requires vision to adjust the volume. PRINTER DRIVER: The printer driver does not have auditory output functionality. Remote UI: The Remote UI does not have any auditory output functionality.
5.1.3.14 Spoken languages	HARDWARE: Does not Support PRINTER DRIVER: Supports Remote UI: Supports	PRINTER DRIVER: Reading in the displayed language is possible with the use of screen readers.
5.1.3.15 Non-visual error identification	HARDWARE: Does not Support PRINTER DRIVER: Supports Remote UI: Supports	PRINTER DRIVER: In the printer driver, when errors are displayed, the display of the error can be recognized programmatically and the error is displayed using an item name together with error content, which can be read by screen readers.

5.1.3.16 Receipts, tickets, and transactional outputs	HARDWARE: Not applicable PRINTER DRIVER: Not Applicable Remote UI: Not applicable	HARDWARE: Voice guidance kits are not supported. PRINTER DRIVER: The printer driver is not provided as a self-service interface. Remote UI: The Remote UI does not have any functionality that outputs receipts, tickets, or the results of other self-service transactions.
5.1.4 Functionality closed to text enlargement	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Not applicable	HARDWARE: Based on a viewing distance of 212 mm PRINTER DRIVER: Not evaluated because the UI text in the printer driver can be resized using functionality provided by the OS without loss of printer driver functionality. Remote UI: This is not applicable as text enlargement of the Remote UI is possible using the text enlargement/zoom functionality of a Web browser or PC.
5.1.5 Visual output for auditory information	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Not applicable	HARDWARE: This product provides visual messages equivalent to auditory information such as error notification sounds. PRINTER DRIVER: The printer driver does not have any functionality that plays audio data. Remote UI: The Remote UI does not use any pre-recorded auditory information.
5.1.6.1 Closed functionality	HARDWARE: See information in 5.1.3.1 through 5.1.3.16 PRINTER DRIVER: See information in 5.1.3.1 through 5.1.3.16 Remote UI: Not applicable	Remote UI: This is not applicable because the Remote UI can be accessed via a keyboard.
5.1.6.2 Input focus	HARDWARE: Not applicable PRINTER DRIVER: Not Applicable Remote UI: Not applicable	HARDWARE: There is no movement of focus between UI elements PRINTER DRIVER: Not evaluated because the printer driver runs on systems with keyboards. Remote UI: This is not applicable because the Remote UI can be accessed via a keyboard.
5.1.7 Access without speech	HARDWARE: Not Applicable PRINTER DRIVER: Not applicable Remote UI: Not applicable	PRINTER DRIVER: The printer driver does not have any functionality that requires speech to operate.
5.2 Activation of accessibility features	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports	HARDWARE: Accessibility features may be enabled for the device using the RUI's voice guidance feature. PRINTER DRIVER: The printer driver does not impede the activation of support functions used by the printer driver. Remote UI: The Remote UI does not interfere with the activation of accessibility features of the OS or that of assistive technology (such as JAWS).

5.3 Biometrics	HARDWARE: Not Applicable PRINTER DRIVER: Not Applicable Remote UI: Not applicable	HARDWARE: Biometric forms of user identification are not used. PRINTER DRIVER: The printer driver does not support the use of biological characteristics for user identification. Remote UI: The Remote UI does not have any biometric authentication functionality.
5.4 Preservation of accessibility information during conversion	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports	HARDWARE: Non-proprietary information provided for accessibility during the transmission of information or the import/export of settings is not removed by this product. PRINTER DRIVER: The printer driver does not provide functionality relating to accessibility. Remote UI: Non-proprietary information provided for accessibility during the transmission of information or the import/export of settings is not removed by this product.
5.5.1 Means of operation	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Not applicable	HARDWARE: Basic operation of the device supports this.operable with one hand and shall not require tight grasping, pinching, or twisting of the wrist. The force required to activate operable parts shall be 5 pounds (22.2 N) maximum..It does not include maintenance and troubleshooting procedures. PRINTER DRIVER: This guideline is not applicable to the printer driver. Remote UI: This is not applicable because the Remote UI is software.
5.5.2 Operable parts discernibility	HARDWARE: Partially supports PRINTER DRIVER: Supports Remote UI: Supports	HARDWARE: operation panel is a touch panel, and there is no tactile sense. Tactile recognition is possible for document sets, paper ejection, paper feed and other mechanical controls. PRINTER DRIVER: Based on the WCAG guideline 3.2.1 evaluation results. Remote UI: The operable parts of the Remote UI can be distinguished with assistive technology (such as JAWS) without activating the function associated with the operable part.
5.6.1 Tactile or auditory status	HARDWARE: Partially supports PRINTER DRIVER: Supports Remote UI: Supports	HARDWARE: The tone for the Energy Saver key changes between entering and exiting energy saver mode, but the other keys can only be distinguished visually. PRINTER DRIVER: Based on the WCAG guideline 1.3.1 evaluation results for auditory status. Remote UI: The status of operable parts for locking or other toggles can be visually confirmed on the Remote UI, and auditory confirmation is possible with assistive technology (such as JAWS).

5.6.2 Visual status	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports	HARDWARE: Applies to the Energy Saver key PRINTER DRIVER: Based on the WCAG guideline 1.3.1 evaluation results for auditory status. Remote UI: The status of operable parts for locking or other toggles can be visually confirmed on the Remote UI, and auditory confirmation is possible with assistive technology (such as JAWS).
5.7 Key repeat	HARDWARE: Does Not Support PRINTER DRIVER: Supports Remote UI: Supports	PRINTER DRIVER: Configurable in the operating system. Remote UI: Key repeat can be prevented with functionality in the OS (Windows) that the Remote UI runs on, and the Remote UI does not interfere with that functionality.
5.8 Double-strike key acceptance	HARDWARE: Does Not Support PRINTER DRIVER: Supports Remote UI: Supports	PRINTER DRIVER: Configurable in the operating system. Remote UI: An accidental additional key-press of the same key can be prevented with functionality in the OS (Windows) that the Remote UI runs on, and the Remote UI does not interfere with that functionality.
5.9 Simultaneous user actions	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports	HARDWARE: Basic operation of the device does not require simultaneous user actions to operate the ICT. PRINTER DRIVER: For keyboard operation, operating system settings can be configured so that multiple simultaneous key presses are unnecessary. Remote UI: It is possible to configure the accessibility settings of the OS to provide an alternative method for operations in the Remote UI that require simultaneous actions, and the Remote UI does not interfere with this functionality.

Chapter 8: Hardware

Criteria	Conformance Level	Remarks and Explanations
8.1.2 Standard connections	Supports	This product provides a connection method that conforms to a non-proprietary industry standard.
8.1.3 Colour	Supports	All information conveyed using color is also conveyed using text and icons.
8.3.4.1 Change in level	Not applicable	The product does not provide Ground space for operation and approach.
8.3.4.2 Clear floor or ground space	Not applicable	The product does not provide Ground space for operation and approach.
8.3.4.3.1 General	Not applicable	The product does not provide Ground space for operation and approach.

8.3.4.3.2 Forward approach	Not applicable	The product does not provide Ground space for operation and approach.
8.3.4.3.3 Parallel approach	Not applicable	The product does not provide Ground space for operation and approach.
8.3.2.4 Knee and toe clearance width	Supports	This product can be operated on the desk.This product can be installed to meet these requirements. the clearance shall be at least 760 mm (30 inches) wide.The space varies depending on the user's installation location.
8.3.2.5 Toe clearance	Supports	This product can be operated on the desk.This product can be installed to meet these requirements.Where an obstacle is integral to the ICT, a space under the obstacle that is less than 230 mm (9 inches) above the floor is considered toe clearance and should: a) extend 635 mm (25 inches) maximum under the whole obstacle; b) provide a space at least 430 mm (17 inches) deep and 230 mm above the floor under the obstacle; c) extend no more than150 mm (6 inches) beyond any obstruction at 230 mm (9 inches) above the floor.The space varies depending on the user's installation location.
8.3.2.6 Knee clearance	Supports	This product can be operated basically on the desk.This product can be installed to meet these requirements.The space varies depending on the user's installation location.
8.3.2.1 Unobstructed high forward reach	Supports	This product may be installed to meet this requirement.when used on a table 740 mm high.higher than 1 220 mm (48 inches) above the floor of the access space. The height of the operable part depending on the installed location of the user.
8.3.2.2 Unobstructed low forward reach	Supports	This product can be operated on the desk.This product may be installed to meet this requirement. when used on a desk. the essential controls should be located no lower than 380 mm (15 inches) above the floor of the access space. The height of the operable part depending on the user's installation location.
8.3.2.3.1 Clear space	Not Applicable	Clear space varies by location.
8.3.2.3.2 Obstructed (< 510 mm) forward reach	Supports	The operable part is located within 510 mm depth. When the device is used on a desk 740 mm high,The height must not exceed 1220 mm.
8.3.2.3.3 Obstructed (< 635 mm) forward reach	Supports	The operable part is located within 510 mm depth.
8.3.3.1 Unobstructed high side reach	Supports	This product may be installed to meet this requirement. Where the operable part is located 10 inches (255 mm) or less beyond the vertical reference plane, the operable part shall be 48 inches (1220 mm) high maximum.The Side Reach of the operable part is depending on the installed location of the user.

Criteria	Conformance Level	Remarks and Explanations
8.3.3.2 Unobstructed low side reach	Supports	This The product may be installed with a low side reach of 380 mm or more. The Side Reach of the operable part is depending on the user's installation location.
8.3.3.3.1 Obstructed (≤ 255 mm) side reach	Partialy Supports	The operable part is located within 510 mm depth.However, when used on a desk, some operating points cannot meet the following requirements. the height of the obstruction shall be less than 865 mm (34 inches). The Side Reach of the operable part is depending on the user's installation location.
8.3.3.3.2 Obstructed (≤ 610 mm) side reach	Partialy Supports	This product may be installed to meet this requirement. If part of the equipment is obstructing operation and is larger than 255 mm (10 in) but not larger than 610 mm (24 in), ・The operating point is 1170 mm (46 in) or less above the floor. However, when used on a desk, some operating points cannot meet the following requirements. ・ obstructions can be as high as 865 mm (34 in) or less. The side reach of an operable part depends on the height of the site.
8.3.5 Visibility	Supports	The product display is visible from a point 1015mm(40 inches) above the floor. The provided control panel has an angle adjustment function.
8.3.6 Installation instructions	Supports	The User Guide offers Guidance on the dimensional conditions of installation
8.4.1 Numeric keys	Dose Not Support	operation panel is a touch panel, and there is no tactile sense.
8.4.2.1 Means of Operation of mechanical parts	Supports	Basic operation of the device supports this.operable with one hand and shall not require tight grasping, pinching, or twisting of the wrist. The force required to activate operable parts shall be 5 pounds (22.2 N) maximum..It does not include maintenance and troubleshooting procedures.
8.4.2.2 Force of operation of mechanical parts	Supports	Basic operation of the device supports this.control requires a force greater than 22.2 N to operate it.It does not include maintenance and troubleshooting procedures.
8.4.3 Keys, tickets and fare cards	Not applicable	Basic operation of the device not provides Tickets, Fare Cards, and Keycards.
8.5 Tactile indication of speech mode	Not applicable	Voice guidance kits are not supported.

Chapter 9: Web

Criteria	Conformance Level	Remarks and Explanations
9.1.1.1 through 9.4.1.3	See WCAG section.	

Chapter 10: Non-web Documents

Criteria	Conformance Level	Remarks and Explanations
10.1.1.1 through 10.4.1.3	See WCAG section.	
10.5 Caption positioning	DOCUMENT: Not applicable	
10.6 Audio description timing	DOCUMENT: Not applicable	

Chapter 11: Software

Criteria	Conformance Level	Remarks and Explanations
11.1.1.1 through 11.4.1.3	See WCAG section.	
11.5.2.1 Platform accessibility service support for software that provides a user interface	See information in 11.5.2.5 through 11.5.2.17	
11.5.2.2 Platform accessibility service support for assistive technologies	See information in 11.5.2.5 through 11.5.2.17	
11.5.2.3 Use of accessibility services	PRINTER DRIVER: Partially Supports	PRINTER DRIVER: The printer driver uses the accessibility services of the platform (verified with the accessibility functionality of Windows 10), and operation is possible. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed. Furthermore, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be recognized/configured solely by the use of screen readers.
11.5.2.4 Assistive technology	PRINTER DRIVER: Not Applicable	PRINTER DRIVER: The printer driver is not assistive technology.
11.5.2.5 Object information	PRINTER DRIVER: Partially Supports	PRINTER DRIVER: The roles, states, and names of UI objects in the printer driver can be recognized programmatically. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed.
11.5.2.6 Row, column, and headers	PRINTER DRIVER: Supports when combined with Compatible AT	PRINTER DRIVER: The use of assistive technology (e.g. JAWS) is required for the recognition of table structures in the UI of the printer driver.
11.5.2.7 Values	PRINTER DRIVER: Supports when combined with Compatible AT	PRINTER DRIVER: The currently set value can be recognized programmatically for any UI object in the printer driver for which a value can be entered. However, for the reading of labels indicating valid ranges of values that can be entered, the use of assistive technology (e.g. JAWS) is needed.
11.5.2.8 Label relationships	PRINTER DRIVER: Supports	PRINTER DRIVER: The labels associated with UI components in the printer driver can be recognized programmatically.

11.5.2.9 Parent-child relationships	PRINTER DRIVER: Partially Supports	PRINTER DRIVER: The hierarchical (parent-child) relationships of UI components in the printer driver can be recognized programmatically. Note that there are some components whose hierarchical relationship can be difficult to determine from the component name alone; however, it is possible to understand the hierarchical relationship from the order in which the components receive focus.
11.5.2.10 Text	PRINTER DRIVER: Supports	PRINTER DRIVER: In the printer driver, the attributes of UI objects for which text can be entered, as well as the boundary of text displayed on the screen, can be recognized programmatically.
11.5.2.11 List of available actions	PRINTER DRIVER: Partially Supports	PRINTER DRIVER: In the printer driver, operations that can be executed on a UI object can be recognized with the use of screen readers. Note that there is some content that cannot be recognized with screen readers; however, these items can be configured using alternative methods.
11.5.2.12 Execution of available actions	PRINTER DRIVER: Supports	PRINTER DRIVER: In the printer driver, operations that can be executed from UI objects can be performed solely by the use of screen reading assistive technology (e.g. JAWS).
11.5.2.13 Tracking of focus and selection attributes	PRINTER DRIVER: Supports	PRINTER DRIVER: Changes of focus, component attributes, and text insertion points can be recognized by the printer driver.
11.5.2.14 Modification of focus and selection attributes	PRINTER DRIVER: Partially Supports	PRINTER DRIVER: Changes of focus, component attributes, and text insertion points can be recognized and set programmatically by the printer driver. However, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be configured solely by the use of screen readers.
11.5.2.15 Change notification	PRINTER DRIVER: Partially Supports	PRINTER DRIVER: The printer driver supports notification of changes to components when such changes occur. However, for the reading of tooltips, the use of assistive technology (e.g. JAWS) is needed.
11.5.2.16 Modifications of states and properties	PRINTER DRIVER: Partially Supports	PRINTER DRIVER: All components in the printer driver that can be configured by the user can also be configured programmatically. However, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be configured solely by the use of screen readers.
11.5.2.17 Modifications of values and text	PRINTER DRIVER: Supports	PRINTER DRIVER: Text can be changed programmatically for any UI object in the printer driver for which text can be entered. Values can be changed programmatically for any UI object in the printer driver for which a value can be entered.

11.6.1 User control of accessibility features	PRINTER DRIVER: Not Applicable	PRINTER DRIVER: The printer driver is not a platform.
11.6.2 No disruption of accessibility features	PRINTER DRIVER: Supports	PRINTER DRIVER: The printer driver can be used without disruption of the accessibility features of the platform (verified with the accessibility functionality of Windows 10).
11.7 User preferences	PRINTER DRIVER: Supports	PRINTER DRIVER: The printer driver uses and does not disable platform settings relating to display (verified with the accessibility functionality of Windows 10).
11.8.2 Accessible content creation	PRINTER DRIVER: Not applicable	
11.8.3 Preservation of accessibility information in transformations	PRINTER DRIVER: Not applicable	
11.8.4 Repair assistance	PRINTER DRIVER: Not applicable	
11.8.5 Templates	PRINTER DRIVER: Not applicable	

Chapter 12: Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
12.1.1 Accessibility and compatibility features	Supports	
12.1.2 Accessible documentation	Supports	
12.2.2 Information on accessibility and compatibility features	Partially supports	Basic Information is described in user manual for each product. Additional information will be provided based on request basis.
12.2.3 Effective communication	Partially supports	You can reach contact support from below URL. https://www.canon-europe.com/support/business-product-support/contact_support/ Please choose proper country. Phone number and e-mail address are described. If there is not proper country, please access below and contact each office in your country. https://www.canon-europe.com/contact_us/canon_europe_middle_east_and_africa_offices/
12.2.4 Accessible documentation	Supports	

WCAG   Web Contents Accesseibility Guidelines

WCAG Report   (Level A & AA)

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content(A)	HARDWARE: See information in 5.1.3.6. PRINTER DRIVER: Supports through Equivalent Facilitation Remote UI: Supports DOCUMENT: Does not Support	PRINTER DRIVER: The non-text content items in the UI of the printer driver are visual representations of various setting values; therefore, there are text alternatives. There is some non-text content that cannot be recognized by screen readers; however, these items can be configured using alternative methods. Remote UI: Images that convey important information have text that explains the purpose or meaning of the image. DOCUMENT: An alternate means to non-textual content is not provided which directly describes the non-textual content.
1.2.1 Audio-only and Video-only (Prerecorded)(A)	HARDWARE: See information in 5.1.5 and 5.1.3.7. PRINTER DRIVER: Not Applicable Remote UI: Supports DOCUMENT: Not applicable	PRINTER DRIVER: The printer driver does not include any audio/video content. Remote UI: Remote UI does not use any multimedia presentations.
1.2.2 Captions (Prerecorded)(A)	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports DOCUMENT: Not applicable	PRINTER DRIVER: The printer driver does not include any audio/video content. Remote UI: Remote UI does not use any multimedia presentations.
1.2.3 Audio Description or Media Alternative (Prerecorded)(A)	HARDWARE: See information in 5.1.3.7. PRINTER DRIVER: Not Applicable Remote UI: Supports DOCUMENT: Not applicable	PRINTER DRIVER: The printer driver does not include any audio/video content. Remote UI: Remote UI does not use any multimedia presentations.
1.2.4 Captions (Live)(AA)	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports DOCUMENT: Not applicable	PRINTER DRIVER: The printer driver does not include any audio/video content. Remote UI: Remote UI does not use any multimedia presentations.
1.2.5 Audio Description (Prerecorded)(AA)	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports DOCUMENT: Not applicable	PRINTER DRIVER: The printer driver does not include any audio/video content. Remote UI: Remote UI does not use any multimedia presentations.
1.3.1 Info and Relationships(A)	HARDWARE: See information in 5.1.3.1 and 5.1.3.3. PRINTER DRIVER: Partially Supports Remote UI: Partially supports DOCUMENT: Supports	PRINTER DRIVER: Text is provided for structures that can be interpreted programmatically. However, for table structures and tooltips, the use of assistive technology (e.g. JAWS) is needed for cursor movement. Remote UI: Explanations are conveyed primarily via text, but for information that requires cursor movement to be properly conveyed the use of JAWS is required for increased accessibility.

1.3.2 Meaningful Sequence(A)	HARDWARE: See information in 5.1.3.1 and 5.1.3.3. PRINTER DRIVER: Partially Supports Remote UI: Partially supports DOCUMENT: Supports	PRINTER DRIVER: In the printer driver, the order in which the UI content is read by screen readers matches the order in which it is presented, and the content can be read in the correct order even in cases where the order will affect the meaning. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed. Remote UI: For cases where the order in which information is presented could affect its meaning, that information is presented in the same order whether or not voiceover is used. However, for information that requires cursor movement to be properly conveyed, the use of JAWS is required for increased accessibility.
1.3.3 Sensory Characteristics(A)	HARDWARE: Supports PRINTER DRIVER: Partially Supports Remote UI: Supports DOCUMENT: Supports	PRINTER DRIVER: In the printer driver, text is provided in the UI for explaining and operating content; therefore, the instructions do not solely rely on sensory characteristics. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed. Furthermore, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be recognized solely by the use of screen readers. Remote UI: Explanations of content and controls are conveyed via text and do not ever rely solely upon the user's ability to determine sequence.
1.3.4 Orientation(AA)	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports	HARDWARE: Operation is from a control panel on the front of the device itself, so change of display orientation is unnecessary. PRINTER DRIVER: Meets the requirements. The display orientation changes in accordance with the OS settings.
1.3.5 Identify Input Purpose(AA)	HARDWARE: Partially supports PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Not applicable	HARDWARE: The device itself does not have audio screen reading support, but as operation via PC is possible, audio screen reading support is available via PC. PRINTER DRIVER: Meets the requirements. When entering user information, the purpose and associated information can be read using screen readers (e.g. JAWS). Remote UI: Entry fields for user information in the Remote UI have labels or additional guidance messages that allow the purpose of each field to be understood.

1.4.1 Use of Color(A)	HARDWARE: Supports PRINTER DRIVER: Supports through Equivalent Facilitation Remote UI: Supports DOCUMENT: Supports	HARDWARE: All information conveyed using color is also conveyed using text and icons. PRINTER DRIVER: The printer driver does not use color-coding as the only means of conveying information. Text information is included with color-coding. However, for some non-text content (icons), there are only differences in color; therefore, these cannot be recognized solely by the use of screen readers. Remote UI: Remote UI does not use color-coding as the only means of conveying information. It has text information with color-coding. Information and instructions in Remote UI are not communicated only through color. They have context or markup.
1.4.2 Audio Control(A)	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports DOCUMENT: Supports	PRINTER DRIVER: The printer driver does not have any functionality that plays audio data. Remote UI: The remote UI for this product does not play any audio.
1.4.3 Contrast (Minimum)(AA)	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports	PRINTER DRIVER: The text in the printer driver meets the contrast ratio requirements. Remote UI: Displayed text meets contrast requirements/standards.
1.4.4 Resize text(AA)	HARDWARE: See information in 5.1.4. PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports	PRINTER DRIVER: The UI text in the printer driver can be resized using functionality provided by the OS without loss of printer driver functionality, and there is no functionality in the printer driver that impedes the resizing of text. Remote UI: Users may resize text while operating the device via the remote UI on a standard PC browser without any loss of functionality.
1.4.5 Images of Text(AA)	HARDWARE: See information in 5.1.3.6. PRINTER DRIVER: Not Applicable Remote UI: Supports DOCUMENT: Does not Support	PRINTER DRIVER: The printer driver uses text to convey information and does not have any images of text. Remote UI: The remote UI does not use any images of text. DOCUMENT: An alternate means to non-textual content is not provided which directly describes the non-textual content.
1.4.10 Reflow(AA)	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Partially Supports DOCUMENT: Supports	PRINTER DRIVER: This printer driver only has 1 level of content, with some exceptions where the amount of scrolling required does not impact accessibility. Remote UI: Support is provided for screens other than the Job Log screen.

1.4.11 Non-text Contrast(AA)	HARDWARE: Supports PRINTER DRIVER: Partially Supports Remote UI: Supports DOCUMENT: Supports	PRINTER DRIVER: There is 1 bitmap icon in the [Poster Details] dialog for which the contrast does not fully meet the requirements (2.8:1). All other items meet the requirements.
1.4.12 Text Spacing(AA)	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports DOCUMENT: Supports	HARDWARE: Markup language is not used in the local user interface. PRINTER DRIVER: No part of the printer driver is implemented using markup languages.
1.4.13 Content on Hover or Focus(AA)	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Not applicable	HARDWARE: There is no additional content display that is triggered by pointer hover or keyboard focus. PRINTER DRIVER: Meets the requirements. These conditions also apply to tooltips in this driver.
2.1.1 Keyboard(A)	HARDWARE: See information in 5.1.6.1. PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports	PRINTER DRIVER: The printer driver runs on systems with keyboards, and all functionality can be operated solely with the keyboard. Remote UI: Remote UI allows the user to move through the software using the "Tab" and "Shift + Tab" keys. Operations may be executed using the "Enter" key.
2.1.2 No Keyboard Trap(A)	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports	PRINTER DRIVER: It is possible to move the keyboard focus among page components using only the keyboard. Remote UI: Any component to which focus may be moved using only a keyboard may also have focus moved away from it using only a keyboard.
2.1.4 Character Key Shortcuts(A)	HARDWARE: See information in 5.1.6.1. PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Not applicable	PRINTER DRIVER: General operations meet the requirements; however, there are some operations that are exceptions due to limitations in the OS.
2.2.1 Timing Adjustable(A)	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Does not Support DOCUMENT: Not applicable	HARDWARE: The time limit for Auto Reset can be disabled, but cannot be adjusted or extended to the extent defined in the conditions. PRINTER DRIVER: There are no time limits applied to any operations that can be performed with the printer driver. Remote UI: It is not possible to change the amount of time before remote UI session timeout.

2.2.2 Pause, Stop, Hide(A)	HARDWARE: Does Not Support PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Not applicable	HARDWARE: It is not possible to pause, stop, hide or control the frequency of the update for toggle messages. PRINTER DRIVER: There are no UI components in the printer driver that automatically move or update. Remote UI: The remote UI does not have any components which auto-update.
2.3.1 Three Flashes or Below Threshold(A)	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Not applicable	PRINTER DRIVER: There are no UI components in the printer driver that flash. Remote UI: Blinking or flashing objects in Remote UI such as LEDs for service calls have been evaluated. And these meet the criteria.
2.4.1 Bypass Blocks(A)	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Partially supports DOCUMENT: Supports	PRINTER DRIVER: The printer driver is not a Web page. Remote UI: 　The repetitive navigation links are read at the last of each page.
2.4.2 Page Titled(A)	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports	PRINTER DRIVER: Although the printer driver is not a Web page, each screen of the printer driver has a title that indicates the purpose of the screen. Remote UI: Each remote UI page displays a title or tab that explains the purpose of the screen on which it is displayed.
2.4.3 Focus Order(A)	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Does not Support	PRINTER DRIVER: Although the printer driver is not a Web page, the order of navigation focus preserves meaning and operability. Remote UI: All focusable components in the remote UI receive focus in an order that preserves meaning and operability. DOCUMENT: When shifting focus using cursor keys, a shifting order may not coincide with an order of displayed elements.
2.4.4 Link Purpose (In Context)(A)	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports DOCUMENT: Supports	PRINTER DRIVER: There is no link text in the printer driver. Remote UI: The purpose of each link in the remote UI can be determined from the link text.
2.4.5 Multiple Ways(AA)	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Does not Support DOCUMENT: Supports	PRINTER DRIVER: The printer driver is not a Web page. Remote UI: When using the remote UI, it is not possible to reach a page without going through the required pages in the required order.

2.4.6 Headings and Labels(AA)	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports	PRINTER DRIVER: The text used in the labels in the printer driver describes the content. Remote UI: Each label and heading displayed in the remote UI describes purpose.
2.4.7 Focus Visible(AA)	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports	PRINTER DRIVER: The keyboard focus is indicated visually in the UI of the printer driver. Remote UI: When using the remote UI, the focus of the keyboard is conveyed visually.
2.5.1 Pointer Gestures(A)	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports DOCUMENT: Supports	PRINTER DRIVER: This driver does not have any multipoint/path-based gesture functionality.
2.5.2 Pointer Cancellation(A)	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports	HARDWARE: Functions can be canceled after completion of the down event. For the Start key, the user can cancel the operation by moving their finger outside of the area of the Start button while maintaining contact with the touch screen. PRINTER DRIVER: All applicable areas of this printer driver meet the requirements.
2.5.3 Label in Name(A)	HARDWARE: See information in 5.1.3.3. PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Does not Support	PRINTER DRIVER: All applicable areas of this printer driver meet the requirements.
2.5.4 Motion Actuation(A)	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports DOCUMENT: Not applicable	PRINTER DRIVER: This printer driver does not contain any functionality that can be operated by user or device motion.
3.1.1 Language of Page(A)	HARDWARE: See information in 5.1.3.14. PRINTER DRIVER: Partially Supports Remote UI: Supports DOCUMENT: Supports	PRINTER DRIVER: Although the printer driver is not a Web page, programmatic recognition of the names, structures, and relationships of UI components in the printer driver is possible. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed. Furthermore, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be recognized solely by the use of screen readers. Remote UI: The remote UI includes a language layer in addition to HTML and natural human language is used.

3.1.2 Language of Parts(AA)	HARDWARE: Supports PRINTER DRIVER: Partially Supports Remote UI: Supports DOCUMENT: Supports	PRINTER DRIVER: Although the printer driver is not a Web page, programmatic recognition of the names, structures, and relationships of UI components in the printer driver is possible. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed. Furthermore, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be recognized solely by the use of screen readers. Remote UI: There are no cases of language aside from standard human language, proper names, or technical terms used in the remote UI.
3.2.1 On Focus(A)	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports	PRINTER DRIVER: There are no UI components in the printer driver that change context upon receiving focus. Remote UI: There are no components in the remote UI that initiate a change of context upon receiving focus.
3.2.2 On Input(A)	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Partially supports DOCUMENT: Supports	PRINTER DRIVER: There are no circumstances in which changing the settings in the printer driver result in other settings being changed. Remote UI: The remote UI includes components which may undergo a change of context after a change in settings.
3.2.3 Consistent Navigation(AA)	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports DOCUMENT: Supports	PRINTER DRIVER: The printer driver is not a Web page. Remote UI: Navigational mechanisms that are repeated throughout the remote UI occur in the same order each time they are repeated.
3.2.4 Consistent Identification(AA)	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports DOCUMENT: Supports	PRINTER DRIVER: The printer driver is not a Web page. Remote UI: The same terminology is used for the naming/labeling of components within the remote UI which have the same functionality.
3.3.1 Error Identification(A)	HARDWARE: See information in 5.1.3.15. PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports	PRINTER DRIVER: In the printer driver, when errors are displayed, the display of the error can be recognized programmatically and the error is displayed using an item name together with the error content. Remote UI: In the remote UI, an item name is displayed along with an error description whenever possible.

3.3.2 Labels or Instructions(A)	HARDWARE: Partially supports PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports	HARDWARE: The device itself does not have audio screen reading support, but as operation via PC is possible, audio screen reading support is available via PC. PRINTER DRIVER: All entry fields in the UI of the printer driver are labeled. Remote UI: Any content in the remote UI (such as text boxes), which require a user's input are appropriately labeled.
3.3.3 Error Suggestion(AA)	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Partially supports DOCUMENT: Supports	HARDWARE: As far as possible, we provide suggestions for correction. PRINTER DRIVER: Messages with instructions for correcting errors are displayed in the UI of the printer driver for all locations where errors can occur. Remote UI: In the remote UI, suggestions for the correction of errors are not offered for every error, but they are offered in many cases.
3.3.4 Error Prevention (Legal, Financial, Data)(AA)	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports DOCUMENT: Not applicable	HARDWARE: For billing jobs and the sending of legally binding documents/data or financial transactions using the fax or send functions, and for data deletion: Cancellation, checking and confirmation are all possible. PRINTER DRIVER: There is no mechanism in the printer driver for sending information to external sites. Remote UI: The remote UI does not send any information to outside sites.
4.1.1 Parsing(A)	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports DOCUMENT: Supports	HARDWARE: Markup language is not used in the local user interface. PRINTER DRIVER: No part of the printer driver is implemented using markup languages. Remote UI: The HTML used in the remote UI adheres to the appropriate standards. As a result, assistive technology (such as JAWS) is able to properly navigate the data.
4.1.2 Name, Role, Value(A)	HARDWARE: Supports PRINTER DRIVER: Partially Supports Remote UI: Supports DOCUMENT: Supports	PRINTER DRIVER: In the printer driver, names and roles of UI components can be recognized and configured programmatically, and notification of changes can be made available. However, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be configured solely by the use of screen readers. Remote UI: The HTML used in the remote UI adheres to the appropriate standards. As a result, assistive technology (such as JAWS) is able to properly navigate the data.

4.1.3 Status Messages(AA)	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports DOCUMENT: Does not Support	HARDWARE: Markup language is not used in the local user interface. PRINTER DRIVER: No part of the printer driver is implemented using markup languages.

Chapter 5: Functional Performance Statements

Criteria	Conformance Level	Remarks and Explanations
5.1.2 Blindness	PrinterDriver: Supports Hardware :Partially Supports Remote UI:Partially Supports	The Printing can be done through the PC's reading function. The operation panel of the main unit is a touch type. Copy and scan operations require vision. - The Remote UI is the third alternative. When a screen reader is used with the Remote UI, blind users can operate Job, However, faxing and sending are not offered through the Remote UI. - Operation status can be determined through audio tones that confirm key entry, error, and Job done as well as text messages on The display. - The Automatic Document Feeder helps ensure proper Document placement.
5.1.3 Low vision	Printer Driver:Supports LUI,RUI:Partially Supports	The local UI font size does not meet the standard, but the characters are not stylized, and there is sufficient color contrast between the text and the background. Furthermore, functionality for reversing the screen colors is provided. The size of the remote UI window can be changed using OS functionality, and other standards have been met.
5.1.4 Colour blindness	Supports	All information conveyed using color is also conveyed using text and icons.
5.1.5 Deafness	Not applicable	Standard operation of this product does not require hearing.
5.1.6 Hearing impairment	Not applicable	Standard operation of this product does not require hearing.
5.1.7 Speech impairment	Not applicable	Standard operation of this product does not require vocal input.
5.1.8 Impairment that limits upper limb strength and action (limited manipulation)	Supports	The UI for this product does not require complex manipulation or simultaneous button presses/gestures.
5.1.8 Impairment that limits upper limb strength and action (limited strength)	Supports	Basic operation of the device supports limited reach.
5.1.9 Impairment that limits reach ranges	Supports	Both local and remote UI for the product fulfill this requirement.
5.1.10 Photosensitive seizure	Supports	Both local and remote UI for the product fulfill this requirement.
5.1.11 Cognitive, language, or learning disorders	PrinterDriver: Supports local UI : Partially supports	The local UI is not considered simple by default, but the following customizations are possible: -The number of buttons on the Home screen may be reduced and their positions changed -The creation of a "One Touch" button for favorite settings/Application Library

Chapter 6: Requirements

Criteria	Conformance Level	Remarks and Explanations
6.1 General	No response required	
6.2 Closed functionality (General)	No response required	
6.2.2 Speech-output enabled (General)	No response required	
6.2.2.2 Information displayed on-screen	Does not Support	the print driver is a screen reader on PC that can provide Speech output.However, all information such as copying and scanning the operation panel of the product does not provide Speech output. The product does not use any video content.
6.2.2.3 Spoken languages	Does not Support	
6.2.2.4 Speech delivery type and coordination	Not Applicable	Voice guidance kits are not supported.
6.2.2.5 User control	Not applicable	
6.2.2.6 Non-interfering audio output	Supports	There is no any interfering audible output that strikes longer than three seconds.
6.2.2.7 Tactile indication of speech output mode	Not applicable	Voice guidance kits are not supported.
6.2.3 Volume (General)	Not applicable	
6.2.3.2 Private listening	Not applicable	Speech output is not provided
6.2.3.3 Non-private listening	Partially Supports	MFP with fax function can adjust the volume. However, the volume does not automatically return to its default value after use. The product without the fax function does not provide listening through speakers. Only ON/OFF of the error tone can be set.
6.2.4 Characters on display screens	Does Not Support	Text displayed on the screen is not stylized and there is considerable contrast with the background. However, the size of the characters is slightly smaller than the standard.
6.3 Biometrics	Not Applicable	Biometric forms of user identification are not used.
6.4 Preservation of information provided for accessibility	Supports	Non-proprietary information provided for accessibility during the transmission of information or the import/export of settings is not removed by this product.
6.5 Privacy	Not Applicable	Voice guidance kits are not supported.
6.5.2 Masked entry	Not applicable	
6.5.3 Private access to personal data	Not applicable	
6.6 Standard connections	Supports	This product provides a connection method that conforms to a non-proprietary industry standard.
6.7 Operable parts (General)	No response required	

6.7.2 Contrast	Partially supports	This product uses a carved seal for some indication. However, the parts are distinguished with a shape. Ex.Power SW
6.7.3 Input controls (General)	No response required	
6.7.3.2 Tactilely discernible	Partially supports	operation panel is a touch panel, and there is no tactile sense. Tactile recognition is possible for document sets, paper ejection, paper feed and other mechanical controls.
6.7.3.3 Alphabetic keys	Supports	This product has a USB connection and can be connected to the following keyboards.When the soft keyboard appears on the screen. Alphabetic keys: ・In the QWERTY array, the "F" and "J" keys have different tactile characteristics than the other keys.
6.7.3.4 Numeric keys	Dose Not Support	operation panel is a touch panel, and there is no tactile sense.
6.7.4 Key repeat	Does Not Support	
6.7.5 Double-strike key	Does Not Support	
6.7.6 Timed response	Supports	In the Auto clear function, used to clear settings, the time can be to 0, there is no time limit.
6.7.7 Simultaneous user actions	Supports	Basic operation of the device does not require simultaneous user actions to operate the ICT.
6.7.8 Physical operation	Supports	Basic operation of the device supports this.operable with one hand and shall not require tight grasping, pinching, or twisting of the wrist. The force required to activate operable parts shall be 5 pounds (22.2 N) maximum.It does not include maintenance and troubleshooting procedures.
6.7.9 Fare cards and key cards	Not applicable	Basic operation of the device not provides Tickets, Fare Cards, and Keycards.
6.7.10 Reach height and depth	No response required	
6.7.10.2 Vertical reference plane (General)	No response required	
6.7.10.2.2 Vertical plane for side reach	Supports	This product may be installed to meet this requirement.the vertical reference plane shall be 48 inches (1220 mm) long minimum.The space varies depending on the user's installation location.
6.7.10.2.3 Vertical plane for forward reach	Supports	This product can be operated on the desk. the vertical reference plane shall be 30 inches (760 mm) long minimum.The space varies depending on the user's installation location.

6.7.10.3 Side reach (General)	Partialy Supports	・This product may be installed to meet this requirement. However, when used on a desk, some operating points cannot meet the following requirements. Where a side reach requires a reach over a portion of the ICT, the height of that portion of the ICT shall be 34 inches (865 mm) maximum. The Side Reach of the operable part is depending on the installed location of the user.
6.7.10.3.2 Unobstructed side reach	Supports	This product may be installed to meet this requirement.when used on a table 740 mm high. Where the operable part is located 10 inches (255 mm) or less beyond the vertical reference plane, the operable part shall be 48 inches (1220 mm) high maximum and 15 inches (380 mm) high minimum above the floor.
6.7.10.3.3 Obstructed side reach	Supports	This product allows the installation of obstructed side reach at 46 inches (1170 mm) high maximum and 15 inches (380 mm) high minimum above the floor.The Side Reach of the operable part is depending on the installed location of the user. The Side Reach of the operable part is depending on the user's installation location.
6.7.10.4 Forward reach (General)	Partially Supports	This product may be installed to meet this requirement. The vertical reference plane shall be centered, and intersect with, the operable part. However, there are some parts that cannot meet the following requirements. when used on a desk. Where a forward reach allows a reach over a portion of the ICT, the height of that portion of the ICT shall be 34 inches (865 mm) maximum.
6.7.10.4.2 Unobstructed forward reach	Supports	This product may be installed to meet this requirement.when used on a table 740 mm high. the length of the vertical reference plane of the ICT, the operable part shall be 48 inches (1220 mm) high maximum and 15 inches (380 mm) high minimum above the floor.The height of the operable part depending on the user's installation location.
6.7.10.4.3 Obstructed forward reach (General)	Supports	The operable part is located within 635 mm depth.
6.7.10.4.3.2 Operable part height for office equipment with obstructed forward reach	Supports	The operable part is located within 510 mm depth. When the device is used on a desk 740 mm high,The height must not exceed 1220 mm.
6.7.10.4.3.3 Knee and toe space under office equipment with obstructed forward reach	Supports	This product can be operated on the desk.This product can be installed to meet these requirements. Knee and toe space under ICT shall be 27 inches (685 mm) high minimum, 25 inches (635 mm) deep maximum, and 30 inches (760 mm) wide minimum and shall be clear of obstructions.The space varies depending on the user's installation location.
6.8 Visibility of display screens	Supports	This product can also be installed to meet this requirement.The product display is visible from a point 1015mm(40 inches) above the floor.

6.9 Flashing	Supports	The LCD screen flicker does not occur within this range.
6.10 Status indicators	Partially supports	The tone for the Energy Saver key changes between entering and exiting energy saver mode, but the other keys can only be distinguished visually.
6.11 Colour coding	Supports	All information conveyed using color is also conveyed using text and icons.
6.12 Audible signals	Supports	All notification sounds played during operation of the device are accompanied by visual UI elements.
6.13 Software requirements for closed functionality (General)	No response required	
6.13.2 Sensory characteristics Instructions provided for understanding and operating content do not rely solely on sensory characteristic of components such as shape, colour, size, visual location, orientation, or sound (WCAG 2.1:2018, 1.3.3).	Supports	
6.13.3 Audio control	Supports	
6.13.4 Text contrast	Supports	
6.13.5 Non-text contrast	Supports	
6.13.6 No-key trap	Supports	
6.13.7 Pause, stop, hide	Does Not Support	It is not possible to pause, stop, hide or control the frequency of the update for toggle messages.
6.13.8 Focus order	Supports	
6.13.9 Focus visible	Supports	
6.13.10 Pointer gestures	Supports	
6.13.11 Label in name	See information in 5.1.3.3.	
6.13.12 On focus	Supports	

Chapter 7: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
7.1 Disclosure of information related to accessibility	Supports	
7.2 Requirements for user documentation and support services	Partially supports	Basic Information is described in user manual for each product. Additional information will be provided based on request basis. You can reach contact support from below URL. https://www.canon-europe.com/support/business-product-support/contact_support/ Please choose proper country. Phone number and e-mail address are described. If there is not proper country, please access below and contact each office in your country. https://www.canon-europe.com/contact_us/canon_europe_middle_east_and_africa_offices/

Note1: This document was prepared based on normal walk-up functionality. It does not include maintenance and troubleshooting procedures. The information contained in this document is proprietary information and is not for reproduction, publication or manipulation in any way or form. This document addresses a multitude of the product's features; however, any specific inquiries should be made to the Canon Marketing Representative.

Note2: Comments in the "Conformance Level" column are based on the Information Technology Industry Council's suggested language for use when filling out the Voluntary Product Accessibility Template. The Remarks and Explanations column provides additional information on the evaluation results, and explains the standard functions of the product that can accommodate users with disabilities.

Note3: This document is for informational purposes only. This information is based on Canon's current understanding of the standard s It is not intended to address applicability of these laws to a particular end-user, customer, application or procurement.

Note4: All product design and specifications are subject to change. Some of the information may be based upon data collected or tes ts conducted on similar product modules.

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