

Canon Accessibility Conformance Report

ITI VPAT® Version 2.4

Name of Product:

Canon imageRUNNER ADVANCE DX C5840i
Canon imageRUNNER ADVANCE DX C5850i
Canon imageRUNNER ADVANCE DX C5860i
Canon imageRUNNER ADVANCE DX C5870i



Product Description: Multifunction Copiers / Color Laser Multifunctional

Date: February 9, 2021

Contact information: US section 508 : accessibility@cusa.canon.com
EN 301 549 : DS-accessibility@canon-europe.com

Notes:

Evaluation Methods Used: Inspection, measurement and testing are based on product knowledge and testing with consistent evaluation methods through our products. Softwares are tested with JAWS.

Applicable Standards / Guidelines & Table of contents:

This report covers the degree of conformance for the following accessibility standard/guideline:

US Section 508 standards (2017) with corrections (2018)

EN 301 549 V3.1.1 (2019)

WCAG 2.1 (2018)

ISO/IEC 10779:2020

The composition of evaluated product:

Hardware Device

Driver: Printer Driver Software

Web Application: Remote UI

Documents

Terms: The terms used in the Conformance Level information are defined as follows:

Supports: The functionality of the product has at least one method that meets the criteria without known defects or meets with equivalent facilitation.

Partially Supports: Some functionality of the product does not meet the criteria.

Supports through Equivalent Facilitation: Some functionality of the product meet the intent of the Criteria through alternate way.

Supports when combined with Compatible AT: Some functionality of the product meet the criteria using assistive technology which is not a part of the product itself.

Does Not Support: Majority of functionality of the product does not meet the criteria.

Not Applicable: The criteria are not relevant to the product. In the WCAG section, use 'supports' instead of 'not applicable' when reporting web conformance.

Not Applicable – Fundamental Alteration Exception Applies: The criteria are relevant to the product, but fundamentally impossible to meet the criteria, because of its conditions.

US Section 508 Standards

Chapter 3: Functional Performance Criteria

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|---|
| 302.1 Without Vision | Supports | <p>There are two alternatives to the touch screen for users who are blind or visually impaired:</p> <ul style="list-style-type: none"> -The Voice Operation Kit and Voice Guidance Kit helps users with visual impairment perform copy, fax, and scanning functions. It is provided as an alternative to the touch screen. The Remote UI is the third alternative. When a screen reader or screen magnifier is used with the Remote UI, blind or visually impaired users can operate Job, Inbox printing functions (normally found on the LCD touch screen display) from a PC. However, faxing and sending are not offered through the Remote UI. -All hard keys are tactilely discernable. A Braille set is available as an option. - Operation status can be determined through audio tones that confirm key entry, error, and job done as well as text messages on the display. - The Automatic Document Feeder helps ensure proper document placement. |
| 302.2 With Limited Vision | Supports | <p>The text at the top of the screen is not stylized and there is considerable contrast with the background. There is also a feature to enlarge text.</p> |
| 302.3 Without Perception of Color | Supports | <p>All information conveyed using color is also conveyed using text and icons.</p> |
| 302.4 Without Hearing | Supports | <p>Standard operation of this product does not require hearing.</p> |
| 302.5 With Limited Hearing | Supports | <p>Standard operation of this product does not require hearing.</p> |
| 302.6 Without Speech | Supports | <p>Standard operation of this product does not require vocal input.</p> |
| 302.7 With Limited Manipulation | Supports | <p>The UI for this product does not require complex manipulation or simultaneous button presses/gestures.</p> |
| 302.8 With Limited Reach-and-Strength | Partially supports | <p>The standard Remote UI provides alternative access to users with mobility and dexterity impairments.</p> |
| 302.8 With Limited Reach-and-Strength | Partially supports | <p>The standard Remote UI provides alternative access to users with mobility and dexterity impairments.</p> |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Supports | <p>Through the creation of shared buttons / My Buttons for use on the Quick Menu, "simple" one-touch operation is possible.</p> |

Chapter 4: Hardware

| Criteria | Conformance Level | Remarks and Explanations |
|--|---|---|
| 402.1 General. (Closed Functionality) | No response required according to ITI VPAT. | |
| 402.2.1 Information Displayed On-Screen | Not applicable | |
| 402.2.2 Transactional Outputs | Not applicable | |
| 402.2.3 Speech Delivery Type and Coordination | Supports | The Voice Guidance and Voice Operation kits meet the following requirements: -Output is provided through an industry standard connector -Most screen items can be read using the voice guidance function |
| 402.2.4 User Control | Supports | The Voice Guidance and Voice Operation kits may be interrupted, paused, or repeated. |
| 402.2.5 Braille Instructions | Supports | Product evaluated with the optional Voice Operation Kit and Voice Guidance Kit. This product meets these specifications through the use of braille labels. |
| 402.3.1 Private Listening | Supports | The volume may be adjusted. |
| 402.3.2 Non-private Listening | Supports | Product evaluated with the optional Voice Operation Kit and Voice Guidance Kit. Support for the function that automatically resets the volume to the default level after every use. Conventional products are "Support with Exceptions" because they do not support this function. |
| 402.4 Characters on Display Screens | Supports | The text at the top of the screen is not stylized and there is considerable contrast with the background. There is also a feature to enlarge text. |
| 402.5 Characters on Variable Message Signs | Not applicable | No characters on variable message signs. |
| 403.1 Biometrics | Not applicable | Biometric forms of user identification are not used. |
| 404.1 Preservation of Information Provided for Accessibility | Supports | Non-proprietary information provided for accessibility during the transmission of information or the import/export of settings is not removed by this product. |
| 405.1 Privacy | Not applicable | Speech output is not supported for authentication screens other than department authentication |

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| 406.1 Standard Connections | Supports | This product provides a connection method that conforms to a non-proprietary industry standard. |
| 407.2 Contrast | Supports | There is considerable contrast between characters, symbols, and the backgrounds used by keys and other controls. |
| 407.3.1 Tactilely Discernible | Partially supports | The device LUI is a touch panel. Tactile recognition is possible by using the optional numeric keypad. |
| 407.3.2 Alphabetic Keys | Supports | A hardware keyboard can be connected |
| 407.3.3 Numeric Keys | Supports | A hardware keyboard can be connected |
| 407.4 Key Repeat | Supports | If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character. |
| 407.5 Timed Response | Supports | In the Auto clear function, used to clear settings, the time can be to 0, there is no time limit. |
| 407.6 Operation. (General) | Supports | Basic device operations support this. Maintenance and troubleshooting steps are not included. |
| 407.7 Tickets, Fare Cards, and Keycards | Not applicable | |
| 407.8.1 Vertical Reference Plane | Supports | |
| 407.8.1.1 Vertical Plane for Side Reach | Supports | |
| 407.8.1.2 Vertical Plane for Forward Reach | Supports | |
| 407.8.2 Side Reach | Partially supports | The height of the reader platen does not support the criteria when in the open position. An Accessibility Handle is available for products equipped with a document feeder. Helpful for users copying from a seated position. |
| 407.8.2.1 Unobstructed Side Reach | Supports | |
| 407.8.2.2 Obstructed side reach | Supports | The measuring standard of the operation part is satisfied. |
| 407.8.3 Forward Reach | Supports | The measuring standard of the operation part is satisfied. |

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| 407.8.3.1 Unobstructed forward reach | Supports | The height of the operable portion is within the range. |
| 407.8.3.2 Obstructed Forward Reach | Supports | There are no obstacles to access to the operable parts. |
| 407.8.3.2.1 Height | Supports | There are no obstacles to access to the operable parts. |
| 407.8.3.2.2 Knee and Toe Space | Supports | There are no obstacles in the space. |
| 408.2 Display Screens (General) | Supports | visible from 40 inches (1015 mm) above the floor. |
| 408.3 General. (Flashing) | Supports | The LCD screen flicker does not occur within this range. |
| 409.1 Status Indicators | Supports | Information on the screen or status indicators can be discerned with audio guidanceguidance |
| 410.1 Color Coding | Supports | All information conveyed using color is also conveyed using text and icons. |
| 411.1 Audible Signals | Supports. | All notification sounds played during operation of the device are accompanied by visual UI elements. |

Chapter 5: Software

| Criteria | Conformance Level | Remarks and Explanations |
|---|------------------------------------|---|
| 501.1 Scope. The requirements of Chapter 5 shall apply to software where required by 508 Chapter 2. | See WCAG section. | |
| 502.2.1 User Control of Accessibility Features | PRINTER DRIVER: Not Applicable | PRINTER DRIVER: The printer driver is not a platform. |
| 502.2.2 No Disruption of Accessibility Features | PRINTER DRIVER: Supports | PRINTER DRIVER: The printer driver can be used without disruption of the accessibility features of the platform (verified with the accessibility functionality of Windows 10). |
| 502.3.1 Object Information | PRINTER DRIVER: Partially Supports | PRINTER DRIVER: The roles, states, and names of UI objects in the printer driver can be recognized programmatically. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed. |
| 502.3.2 Modification of Object Information | PRINTER DRIVER: Partially Supports | PRINTER DRIVER: All components in the printer driver that can be configured by the user can also be configured programmatically. However, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be configured solely by the use of screen readers. |

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| 502.3.3 Row, Column, and Headers | PRINTER DRIVER: Supports when combined with Compatible AT | PRINTER DRIVER: The use of assistive technology (e.g. JAWS) is required for the recognition of table structures in the UI of the printer driver. |
| 502.3.4 Values | PRINTER DRIVER: Supports when combined with Compatible AT | PRINTER DRIVER: The currently set value can be recognized programmatically for any UI object in the printer driver for which a value can be entered. However, for the reading of labels indicating valid ranges of values that can be entered, the use of assistive technology (e.g. JAWS) is needed. |
| 502.3.5 Modification of Values | PRINTER DRIVER: Supports | PRINTER DRIVER: Values can be changed programmatically for any UI object in the printer driver for which a value can be entered. |
| 502.3.6 Label Relationships | PRINTER DRIVER: Supports | PRINTER DRIVER: The labels associated with UI components in the printer driver can be recognized programmatically. |
| 502.3.7 Hierarchical Relationships | PRINTER DRIVER: Partially Supports | PRINTER DRIVER: The hierarchical (parent-child) relationships of UI components in the printer driver can be recognized programmatically. Note that there are some components whose hierarchical relationship can be difficult to determine from the component name alone; however, it is possible to understand the hierarchical relationship from the order in which the components receive focus. |
| 502.3.8 Text | PRINTER DRIVER: Supports | PRINTER DRIVER: In the printer driver, the attributes of UI objects for which text can be entered, as well as the boundary of text displayed on the screen, can be recognized programmatically. |
| 502.3.9 Modification of Text | PRINTER DRIVER: Supports | PRINTER DRIVER: Text can be changed programmatically for any UI object in the printer driver for which text can be entered. |
| 502.3.10 List of Actions | PRINTER DRIVER: Partially Supports | PRINTER DRIVER: In the printer driver, operations that can be executed on a UI object can be recognized with the use of screen readers. Note that there is some content that cannot be recognized with screen readers; however, these items can be configured using alternative methods. |
| 502.3.11 Actions on Objects | PRINTER DRIVER: Supports | PRINTER DRIVER: In the printer driver, operations that can be executed from UI objects can be performed solely by the use of screen reading assistive technology (e.g. JAWS). |
| 502.3.12 Focus Cursor | PRINTER DRIVER: Supports | PRINTER DRIVER: Changes of focus, component attributes, and text insertion points can be recognized by the printer driver. |

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| 502.3.13 Modification of Focus Cursor | PRINTER DRIVER: Partially Supports | PRINTER DRIVER: Changes of focus, component attributes, and text insertion points can be recognized and set programmatically by the printer driver. However, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be configured solely by the use of screen readers. |
| 502.3.14 Event Notification | PRINTER DRIVER: Partially Supports | PRINTER DRIVER: The printer driver supports notification of changes to components when such changes occur. However, for the reading of tooltips, the use of assistive technology (e.g. JAWS) is needed. |
| 502.4 Platform Accessibility Features | PRINTER DRIVER: Not Applicable | PRINTER DRIVER: The printer driver is neither a platform nor platform software. |
| 503.2 User Preferences | PRINTER DRIVER: Supports | PRINTER DRIVER: The printer driver uses and does not disable platform settings relating to display (verified with the accessibility functionality of Windows 10). |
| 503.3 Alternative User Interfaces | PRINTER DRIVER: Not Applicable | PRINTER DRIVER: The printer driver does not provide functionality relating to accessibility. |
| 503.4.1 Caption Controls | PRINTER DRIVER: Not Applicable | PRINTER DRIVER: The printer driver does not include any video content. |
| 503.4.2 Audio Description Controls | PRINTER DRIVER: Not Applicable | PRINTER DRIVER: The printer driver does not include any video content. |

Chapter 6: Support Documentation and Services

| Criteria | Conformance Level | Remarks and Explanations |
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| 602.2 Accessibility and Compatibility Features | Supports | |
| 602.3 Electronic Support Documentation | Partially supports | <p>*An alternate means to non-textual content is not provided which directly describes the non-textual content.</p> <p>*When shifting focus using cursor keys, a shifting order may not coincide with an order of displayed elements.</p> |
| 602.4 Alternate Formats for Non-electronic Support Documentation | Supports | Product support documentation will be |
| 603.2 Information on Accessibility and Compatibility Features | Partially supports | An information of the accessibility features of products will be provided upon request in electronic format. |
| 603.3 Accommodation of Communication Needs | Supports | <p>Canon U.S.A., Inc. provides support services accommodating users with disabilities through OKCANON assistance, TTY support at (866) 251-3752. Canon otherwise available to U.S. federal government agencies through Federal Relay.</p> |

Chapter 4: Functional Performance Statements

| Criteria | Conformance Level | Remarks and Explanations |
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| 4.2.1 Usage without vision | Supports | <p>There are two alternatives to the touch screen for users who are blind or visually impaired:</p> <p>-The Voice Operation Kit and Voice Guidance Kit helps users with visual impairment perform copy, fax, and scanning functions. It is provided as an alternative to the touch screen.</p> <p>The Remote UI is the third alternative. When a screen reader or screen magnifier is used with the Remote UI, blind or visually impaired users can operate Job, Inbox printing functions (normally found on the LCD touch screen display) from a PC. However, faxing and sending are not offered through the Remote UI.</p> <p>-All hard keys are tactilely discernable. A Braille set is available as an option.</p> <p>- Operation status can be determined through audio tones that confirm key entry, error, and job done as well as text messages on the display.</p> <p>- The Automatic Document Feeder helps ensure proper document placement.</p> |
| 4.2.2 Usage with limited vision | Supports | <p>The text at the top of the screen is not stylized and there is considerable contrast with the background. There is also a feature to enlarge text.</p> |
| 4.2.3 Usage without perception of colour | Supports | <p>All information conveyed using color is also conveyed using text and icons.</p> |
| 4.2.4 Usage without hearing | Supports | <p>Standard operation of this product does not require hearing.</p> |
| 4.2.5 Usage with limited hearing | Supports | <p>Standard operation of this product does not require hearing.</p> |
| 4.2.6 Usage with no or limited vocal capability | Supports | <p>Standard operation of this product does not require vocal input.</p> |
| 4.2.7 Usage with limited manipulation or strength | Supports | <p>The UI for this product does not require complex manipulation or simultaneous button presses/gestures.</p> |
| 4.2.7 Usage with limited manipulation or strength | Partially supports | <p>The standard Remote UI provides alternative access to users with mobility and dexterity impairments.</p> |
| 4.2.8 Usage with limited reach | Partially supports | <p>The standard Remote UI provides alternative access to users with mobility and dexterity impairments.</p> |
| 4.2.9 Minimize photosensitive seizure triggers | Supports | <p>Both local and remote UI for the product fulfill this requirement.</p> |

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| 4.2.10 Usage with limited cognition, language or learning | Supports | Through the creation of shared buttons / My Buttons for use on the Quick Menu, "simple" one-touch operation is possible. |
| 4.2.11 Privacy | Supports | The local UI does not offer any features which relate to a user's privacy. The remote UI, if used on a standard PC, allows the use of a headphone jack to protect privacy. |

Chapter 5: Generic Requirements

| Criteria | Conformance Level | Remarks and Explanations |
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| 5.1.2.2 Assistive technology | See information in 5.1.3 through 5.1.6 | |
| 5.1.3.1 Audio output of visual information | HARDWARE: Partially supports PRINTER DRIVER: Not Applicable Remote UI: Not applicable | PRINTER DRIVER: This guideline is not applicable to the printer driver. Remote UI: This is not applicable because the Remote UI supports the use of assistive technology (such as JAWS). |
| 5.1.3.2 Auditory output delivery including speech | HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Not applicable | PRINTER DRIVER: This guideline is not applicable to the printer driver. Remote UI: The Remote UI does not have any auditory output functionality, but this can be provided with assistive technology (such as JAWS). |
| 5.1.3.3 Auditory output correlation | HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Partially supports | Remote UI: The Remote UI does not have any auditory output functionality, but this can be provided with assistive technology (such as JAWS), and the auditory information is correlated with the information displayed on the screen. |
| 5.1.3.4 Speech output user control | HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports | Remote UI: Speech output from the Remote UI is possible using assistive technology (such as JAWS), and the remote UI has no functionality that interferes with such speech output. |
| 5.1.3.5 Speech output automatic interruption | HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports | Remote UI: Speech output from the Remote UI is possible using assistive technology (such as JAWS), and the remote UI has no functionality that interferes with such speech output. |
| 5.1.3.6 Speech output for non-text content | HARDWARE: Supports PRINTER DRIVER: Supports through Equivalent Facilitation Remote UI: Supports | PRINTER DRIVER: Based on the WCAG guideline 1.1.1 evaluation results. |
| 5.1.3.7 Speech output for video information | HARDWARE: Not applicable PRINTER DRIVER: Not Applicable Remote UI: Not applicable | HARDWARE: The product does not use any video content. PRINTER DRIVER: The printer driver does not include any video content. Remote UI: The Remote UI does not use any pre-recorded video content. |

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| 5.1.3.8 Masked entry | HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports | HARDWARE: There is no auditory output for masked characters PRINTER DRIVER: The masking characters are read as displayed, and the entered characters are not read. Remote UI: Assistive technology (such as JAWS) will not provide auditory output of information hidden by masking characters in the Remote UI. |
| 5.1.3.9 Private access to personal data | HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports | HARDWARE: Earphones are supported Remote UI: By using earphones, auditory output of personal information output by assistive technology (such as JAWS) can be provided privately. |
| 5.1.3.10 Non-interfering audio output | HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Not applicable | Remote UI: Auditory output from the Remote UI is possible with assistive technology (such as JAWS), and the Remote UI does not interfere with the functionality of the assistive technology. |
| 5.1.3.11 Private listening | HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports | HARDWARE: The volume may be adjusted. PRINTER DRIVER: Auditory output volume can be controlled using functionality native to the PC. Remote UI: The Remote UI does not have any auditory output functionality, but this can be provided with assistive technology (such as JAWS), and the volume can be adjusted via the assistive technology or through the OS. |
| 5.1.3.12 Speaker volume | HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Not applicable | PRINTER DRIVER: The printer driver does not have auditory output functionality. Remote UI: As the output volume is dependent on the speakers, assistive technology (such as JAWS) is not applicable. |
| 5.1.3.13 Volume reset | HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Not applicable | PRINTER DRIVER: The printer driver does not have auditory output functionality. |
| 5.1.3.14 Spoken languages | HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports | PRINTER DRIVER: Reading in the displayed language is possible with the use of screen readers. |
| 5.1.3.15 Non-visual error identification | HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports | PRINTER DRIVER: In the printer driver, when errors are displayed, the display of the error can be recognized programmatically and the error is displayed using an item name together with error content, which can be read by screen readers. |

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| 5.1.3.16 Receipts, tickets, and transactional outputs | <p>HARDWARE: Not applicable</p> <p>PRINTER DRIVER: Not Applicable</p> <p>Remote UI: Not applicable</p> | <p>HARDWARE:</p> <p>.</p> <p>PRINTER DRIVER:</p> <p>The printer driver is not provided as a self-service interface.</p> <p>Remote UI:</p> <p>The Remote UI does not have any functionality that outputs receipts, tickets, or the results of other self-service transactions.</p> |
| 5.1.4 Functionality closed to text enlargement | <p>HARDWARE: Supports</p> <p>PRINTER DRIVER: Not Applicable</p> <p>Remote UI: Not applicable</p> | <p>PRINTER DRIVER:</p> <p>Not evaluated because the UI text in the printer driver can be resized using functionality provided by the OS without loss of printer driver functionality.</p> <p>Remote UI:</p> <p>This is not applicable as text enlargement of the Remote UI is possible using the text enlargement/zoom functionality of a Web browser or PC.</p> |
| 5.1.5 Visual output for auditory information | <p>HARDWARE: Not applicable</p> <p>PRINTER DRIVER: Not Applicable</p> <p>Remote UI: Not applicable</p> | <p>HARDWARE:</p> <p>The product does not use any pre-recorded auditory information.</p> <p>PRINTER DRIVER:</p> <p>The printer driver does not have any functionality that plays audio data.</p> <p>Remote UI:</p> <p>The Remote UI does not use any pre-recorded auditory information.</p> |
| 5.1.6.1 Closed functionality | <p>HARDWARE: See information in 5.1.3.1 through 5.1.3.16</p> <p>PRINTER DRIVER: See information in 5.1.3.1 through 5.1.3.16</p> <p>Remote UI: See information in 5.1.3.1 through 5.1.3.16</p> | |
| 5.1.6.2 Input focus | <p>HARDWARE: Supports</p> <p>PRINTER DRIVER: Not Applicable</p> <p>Remote UI: Not applicable</p> | <p>HARDWARE:</p> <p>Voice guidance focus follows the same rules as the standard focus mechanism.</p> <p>PRINTER DRIVER:</p> <p>Not evaluated because the printer driver runs on systems with keyboards.</p> <p>Remote UI:</p> <p>This is not applicable because the Remote UI can be accessed via a keyboard.</p> |
| 5.1.7 Access without speech | <p>HARDWARE: Supports</p> <p>PRINTER DRIVER: Not applicable</p> <p>Remote UI: Supports</p> | <p>PRINTER DRIVER:</p> <p>The printer driver does not have any functionality that requires speech to operate.</p> |

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| 5.2 Activation of accessibility features | <p>HARDWARE: Supports</p> <p>PRINTER DRIVER: Supports</p> <p>Remote UI: Supports</p> | <p>HARDWARE:</p> <p>Users with no vision may enable voice guidance functionality via the keys of the voice guidance kit.</p> <p>Low-vision users may enable accessibility features by doing the following:</p> <ul style="list-style-type: none"> -Enable voice guidance functionality via the keys of the voice guidance kit -Use a pinch gesture to enlarge screen items -Enable the reversed display colors feature (Once the setting has been linked to the device via the authentication settings, it may be enabled using IC card authentication) <p>Users who have difficulty with complex gestures may adjust Key Repeat and enable or disable Flick/Pinch settings using IC card authentication (after the settings have been linked to the device via the authentication settings).</p> <p>PRINTER DRIVER:</p> <p>The printer driver does not impede the activation of support functions used by the printer driver.</p> <p>Remote UI:</p> <p>The Remote UI does not interfere with the activation of accessibility features of the OS or that of assistive technology (such as JAWS).</p> |
| 5.3 Biometrics | <p>HARDWARE: Not applicable</p> <p>PRINTER DRIVER: Not Applicable</p> <p>Remote UI: Not applicable</p> | <p>HARDWARE:</p> <p>Biometric forms of user identification are not used.</p> <p>PRINTER DRIVER:</p> <p>The printer driver does not support the use of biological characteristics for user identification.</p> <p>Remote UI:</p> <p>The Remote UI does not have any biometric authentication functionality.</p> |
| 5.4 Preservation of accessibility information during conversion | <p>HARDWARE: Supports</p> <p>PRINTER DRIVER: Not Applicable</p> <p>Remote UI: Supports</p> | <p>HARDWARE:</p> <p>Non-proprietary information provided for accessibility during the transmission of information or the import/export of settings is not removed by this product.</p> <p>PRINTER DRIVER:</p> <p>The printer driver does not provide functionality relating to accessibility.</p> <p>Remote UI:</p> <p>Non-proprietary information provided for accessibility during the transmission of information or the import/export of settings is not removed by this product.</p> |
| 5.5.1 Means of operation | <p>HARDWARE: Supports</p> <p>PRINTER DRIVER: Not Applicable</p> <p>Remote UI: Not applicable</p> | <p>HARDWARE:</p> <p>Basic device operations support this. Maintenance and troubleshooting steps are not included.</p> <p>PRINTER DRIVER:</p> <p>This guideline is not applicable to the printer driver.</p> <p>Remote UI:</p> <p>This is not applicable because the Remote UI is software.</p> |

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| 5.5.2 Operable parts discernibility | <p>HARDWARE: Partially supports</p> <p>PRINTER DRIVER: Supports</p> <p>Remote UI: Supports</p> | <p>HARDWARE: The device LUI is a touch panel. Tactile recognition is possible by using the optional numeric keypad.</p> <p>PRINTER DRIVER: Based on the WCAG guideline 3.2.1 evaluation results.</p> <p>Remote UI: The operable parts of the Remote UI can be distinguished with assistive technology (such as JAWS) without activating the function associated with the operable part.</p> |
| 5.6.1 Tactile or auditory status | <p>HARDWARE: Supports</p> <p>PRINTER DRIVER: Supports</p> <p>Remote UI: Supports</p> | <p>HARDWARE: Information on the screen or status indicators can be discerned with audio guidance</p> <p>PRINTER DRIVER: Based on the WCAG guideline 1.3.1 evaluation results for auditory status.</p> <p>Remote UI: The status of operable parts for locking or other toggles can be visually confirmed on the Remote UI, and auditory confirmation is possible with assistive technology (such as JAWS).</p> |
| 5.6.2 Visual status | <p>HARDWARE: Supports</p> <p>PRINTER DRIVER: Supports</p> <p>Remote UI: Supports</p> | <p>HARDWARE: Information on the screen or status indicators can be discerned with audio guidance</p> <p>PRINTER DRIVER: Based on the WCAG guideline 1.3.1 evaluation results for auditory status.</p> <p>Remote UI: The status of operable parts for locking or other toggles can be visually confirmed on the Remote UI, and auditory confirmation is possible with assistive technology (such as JAWS).</p> |
| 5.7 Key repeat | <p>HARDWARE: Supports</p> <p>PRINTER DRIVER: Supports</p> <p>Remote UI: Supports</p> | <p>PRINTER DRIVER: Configurable in the operating system.</p> <p>Remote UI: Key repeat can be prevented with functionality in the OS (Windows) that the Remote UI runs on, and the Remote UI does not interfere with that functionality.</p> |
| 5.8 Double-strike key acceptance | <p>HARDWARE: Supports</p> <p>PRINTER DRIVER: Supports</p> <p>Remote UI: Supports</p> | <p>PRINTER DRIVER: Configurable in the operating system.</p> <p>Remote UI: An accidental additional key-press of the same key can be prevented with functionality in the OS (Windows) that the Remote UI runs on, and the Remote UI does not interfere with that functionality.</p> |

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| 5.9 Simultaneous user actions | <p>HARDWARE: Supports</p> <p>PRINTER DRIVER: Supports</p> <p>Remote UI: Supports</p> | <p>HARDWARE: Basic device operations support this. Maintenance and troubleshooting steps are not included.</p> <p>PRINTER DRIVER: For keyboard operation, operating system settings can be configured so that multiple simultaneous key presses are unnecessary.</p> <p>Remote UI: It is possible to configure the accessibility settings of the OS to provide an alternative method for operations in the Remote UI that require simultaneous actions, and the Remote UI does not interfere with this functionality.</p> |
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Chapter 8: Hardware

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| 8.1.2 Standard connections | Supports | This product provides a connection method that conforms to a non-proprietary industry standard. |
| 8.1.3 Colour | Supports | All information conveyed using color is also conveyed using text and icons. |
| 8.3.4.1 Change in level | Not applicable | |
| 8.3.4.2 Clear floor or ground space | Not applicable | |
| 8.3.4.3.1 General | Not applicable | |
| 8.3.4.3.2 Forward approach | Not applicable | |
| 8.3.4.3.3 Parallel approach | Not applicable | |
| 8.3.2.4 Knee and toe clearance width | Supports | There are no obstacles in the space. |
| 8.3.2.5 Toe clearance | Supports | There are no obstacles in the space. |
| 8.3.2.6 Knee clearance | Supports | There are no obstacles in the space. |
| 8.3.2.1 Unobstructed high forward reach | Supports | The measuring standard of the operation part is satisfied. |
| 8.3.2.2 Unobstructed low forward reach | Supports | The height of the operable portion is within the range. |
| 8.3.2.3.1 Clear space | Supports | There are no obstacles to access to the operable parts. |

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| 8.3.2.3.2 Obstructed (< 510 mm) forward reach | Supports | There are no obstacles to access to the operable parts. |
| 8.3.2.3.3 Obstructed (< 635 mm) forward reach | Supports | There are no obstacles to access to the operable parts. |
| 8.3.3.1 Unobstructed high side reach | Partially supports | |
| 8.3.3.2 Unobstructed low side reach | Partially supports | |
| 8.3.3.3.1 Obstructed (\leq 255 mm) side reach | Partially supports | <p>The height of the reader platen does not support the criteria when in the open position.</p> <p>An Accessibility Handle is available for products equipped with a document feeder. Helpful for users copying from a seated position.</p> |
| 8.3.3.3.2 Obstructed (\leq 610 mm) side reach | Supports | The measuring standard of the operation part is satisfied. |
| 8.3.5 Visibility | Supports | visible from 40 inches (1015 mm) above the floor. |
| 8.3.6 Installation instructions | Not applicable | |
| 8.4.1 Numeric keys | Supports | A hardware keyboard can be connected |
| 8.4.2.1 Means of Operation of mechanical parts | Supports | Basic device operations support this. Maintenance and troubleshooting steps are not included. |
| 8.4.2.2 Force of operation of mechanical parts | Supports | Basic device operations support this. Maintenance and troubleshooting steps are not included. |
| 8.4.3 Keys, tickets and fare cards | Not applicable | |
| 8.5 Tactile indication of speech mode | Supports | <p>Product evaluated with the optional Voice Operation Kit and Voice Guidance Kit.</p> <p>This product meets these specifications through the use of braille labels.</p> |

Chapter 9: Web

| Criteria | Conformance Level | Remarks and Explanations |
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| 9.1.1.1 through 9.4.1.3 | See WCAG section. | |

Chapter 10: Non-web Documents

| Criteria | Conformance Level | Remarks and Explanations |
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| 10.1.1.1 through 10.4.1.3 | See WCAG section. | |
| 10.5 Caption positioning | DOCUMENT: Not applicable | |
| 10.6 Audio description timing | DOCUMENT: Not applicable | |

Chapter 11: Software

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|--|
| 11.1.1.1 through 11.4.1.3 | See WCAG section. | |
| 11.5.2.1 Platform accessibility service support for software that provides a user interface | See information in 11.5.2.5 through 11.5.2.17 | |
| 11.5.2.2 Platform accessibility service support for assistive technologies | See information in 11.5.2.5 through 11.5.2.17 | |
| 11.5.2.3 Use of accessibility services | PRINTER DRIVER: Partially Supports | PRINTER DRIVER: The printer driver uses the accessibility services of the platform (verified with the accessibility functionality of Windows 10), and operation is possible. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed. Furthermore, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be recognized/configured solely by the use of screen readers. |
| 11.5.2.4 Assistive technology | PRINTER DRIVER: Not Applicable | PRINTER DRIVER: The printer driver is not assistive technology. |
| 11.5.2.5 Object information | PRINTER DRIVER: Partially Supports | PRINTER DRIVER: The roles, states, and names of UI objects in the printer driver can be recognized programmatically. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed. |
| 11.5.2.6 Row, column, and headers | PRINTER DRIVER: Supports when combined with Compatible AT | PRINTER DRIVER: The use of assistive technology (e.g. JAWS) is required for the recognition of table structures in the UI of the printer driver. |
| 11.5.2.7 Values | PRINTER DRIVER: Supports when combined with Compatible AT | PRINTER DRIVER: The currently set value can be recognized programmatically for any UI object in the printer driver for which a value can be entered. However, for the reading of labels indicating valid ranges of values that can be entered, the use of assistive technology (e.g. JAWS) is needed. |
| 11.5.2.8 Label relationships | PRINTER DRIVER: Supports | PRINTER DRIVER: The labels associated with UI components in the printer driver can be recognized programmatically. |

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| 11.5.2.9 Parent-child relationships | PRINTER DRIVER: Partially Supports | PRINTER DRIVER: The hierarchical (parent-child) relationships of UI components in the printer driver can be recognized programmatically. Note that there are some components whose hierarchical relationship can be difficult to determine from the component name alone; however, it is possible to understand the hierarchical relationship from the order in which the components receive focus. |
| 11.5.2.10 Text | PRINTER DRIVER: Supports | PRINTER DRIVER: In the printer driver, the attributes of UI objects for which text can be entered, as well as the boundary of text displayed on the screen, can be recognized programmatically. |
| 11.5.2.11 List of available actions | PRINTER DRIVER: Partially Supports | PRINTER DRIVER: In the printer driver, operations that can be executed on a UI object can be recognized with the use of screen readers. Note that there is some content that cannot be recognized with screen readers; however, these items can be configured using alternative methods. |
| 11.5.2.12 Execution of available actions | PRINTER DRIVER: Supports | PRINTER DRIVER: In the printer driver, operations that can be executed from UI objects can be performed solely by the use of screen reading assistive technology (e.g. JAWS). |
| 11.5.2.13 Tracking of focus and selection attributes | PRINTER DRIVER: Supports | PRINTER DRIVER: Changes of focus, component attributes, and text insertion points can be recognized by the printer driver. |
| 11.5.2.14 Modification of focus and selection attributes | PRINTER DRIVER: Partially Supports | PRINTER DRIVER: Changes of focus, component attributes, and text insertion points can be recognized and set programmatically by the printer driver. However, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be configured solely by the use of screen readers. |
| 11.5.2.15 Change notification | PRINTER DRIVER: Partially Supports | PRINTER DRIVER: The printer driver supports notification of changes to components when such changes occur. However, for the reading of tooltips, the use of assistive technology (e.g. JAWS) is needed. |
| 11.5.2.16 Modifications of states and properties | PRINTER DRIVER: Partially Supports | PRINTER DRIVER: All components in the printer driver that can be configured by the user can also be configured programmatically. However, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be configured solely by the use of screen readers. |
| 11.5.2.17 Modifications of values and text | PRINTER DRIVER: Supports | PRINTER DRIVER: Text can be changed programmatically for any UI object in the printer driver for which text can be entered. Values can be changed programmatically for any UI object in the printer driver for which a value can be entered. |

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| 11.6.1 User control of accessibility features | PRINTER DRIVER: Not Applicable | PRINTER DRIVER: The printer driver is not a platform. |
| 11.6.2 No disruption of accessibility features | PRINTER DRIVER: Supports | PRINTER DRIVER: The printer driver can be used without disruption of the accessibility features of the platform (verified with the accessibility functionality of Windows 10). |
| 11.7 User preferences | PRINTER DRIVER: Supports | PRINTER DRIVER: The printer driver uses and does not disable platform settings relating to display (verified with the accessibility functionality of Windows 10). |
| 11.8.2 Accessible content creation | PRINTER DRIVER: Not applicable | |
| 11.8.3 Preservation of accessibility information in transformations | PRINTER DRIVER: Not applicable | |
| 11.8.4 Repair assistance | PRINTER DRIVER: Not applicable | |
| 11.8.5 Templates | PRINTER DRIVER: Not applicable | |

Chapter 12: Documentation and Support Services

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|--|
| 12.1.1 Accessibility and compatibility features | Supports | |
| 12.1.2 Accessible documentation | Supports | |
| 12.2.2 Information on accessibility and compatibility features | Partially supports | Basic Information is described in user manual for each product. Additional information will be provided based on request basis. |
| 12.2.3 Effective communication | Partially supports | You can reach contact support from below URL. https://www.canon-europe.com/support/business-product-support/contact_support/ Please choose proper country. Phone number and e-mail address are described. If there is not proper country, please access below and contact each office in your country. https://www.canon-europe.com/contact_us/canon_europe_middle_east_and_africa_offices/ |
| 12.2.4 Accessible documentation | Not applicable | |

WCAG Web Contents Accessibility Guidelines

WCAG Report (Level A & AA)

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|--|
| 1.1.1 Non-text Content(A) | <p>HARDWARE: See information in 5.1.3.6</p> <p>PRINTER DRIVER: Supports through Equivalent Facilitation</p> <p>Remote UI: Supports</p> <p>DOCUMENT: Does not Support</p> | <p>PRINTER DRIVER: The non-text content items in the UI of the printer driver are visual representations of various setting values; therefore, there are text alternatives. There is some non-text content that cannot be recognized by screen readers; however, these items can be configured using alternative methods.</p> <p>Remote UI: Images that convey important information have text that explains the purpose or meaning of the image.</p> <p>DOCUMENT: An alternate means to non-textual content is not provided which directly describes the non-textual content.</p> |
| 1.2.1 Audio-only and Video-only (Prerecorded)(A) | <p>HARDWARE: See information in 5.1.5、 5.1.3.7</p> <p>PRINTER DRIVER: Not Applicable</p> <p>Remote UI: Not applicable</p> <p>DOCUMENT: Not applicable</p> | <p>PRINTER DRIVER: The printer driver does not include any audio/video content.</p> <p>Remote UI: Remote UI does not use any multimedia presentations.</p> |
| 1.2.2 Captions (Prerecorded)(A) | <p>HARDWARE: Supports</p> <p>PRINTER DRIVER: Not Applicable</p> <p>Remote UI: Not applicable</p> <p>DOCUMENT: Not applicable</p> | <p>PRINTER DRIVER: The printer driver does not include any audio/video content.</p> <p>Remote UI: Remote UI does not use any multimedia presentations.</p> |
| 1.2.3 Audio Description or Media Alternative (Prerecorded)(A) | <p>HARDWARE: See information in 5.1.3.7</p> <p>PRINTER DRIVER: Not Applicable</p> <p>Remote UI: Not applicable</p> <p>DOCUMENT: Not applicable</p> | <p>PRINTER DRIVER: The printer driver does not include any audio/video content.</p> <p>Remote UI: Remote UI does not use any multimedia presentations.</p> |
| 1.2.4 Captions (Live)(AA) | <p>HARDWARE: Supports</p> <p>PRINTER DRIVER: Not Applicable</p> <p>Remote UI: Not applicable</p> <p>DOCUMENT: Not applicable</p> | <p>PRINTER DRIVER: The printer driver does not include any audio/video content.</p> <p>Remote UI: Remote UI does not use any multimedia presentations.</p> |
| 1.2.5 Audio Description (Prerecorded)(AA) | <p>HARDWARE: Supports</p> <p>PRINTER DRIVER: Not Applicable</p> <p>Remote UI: Not applicable</p> <p>DOCUMENT: Not applicable</p> | <p>PRINTER DRIVER: The printer driver does not include any audio/video content.</p> <p>Remote UI: Remote UI does not use any multimedia presentations.</p> |
| 1.3.1 Info and Relationships(A) | <p>HARDWARE: See information in 5.1.3.1、 5.1.3.3</p> <p>PRINTER DRIVER: Partially Supports</p> <p>Remote UI: Partially supports</p> <p>DOCUMENT: Supports</p> | <p>PRINTER DRIVER: Text is provided for structures that can be interpreted programmatically. However, for table structures and tooltips, the use of assistive technology (e.g. JAWS) is needed for cursor movement.</p> <p>Remote UI: Explanations are conveyed primarily via text, but for information that requires cursor movement to be properly conveyed the use of JAWS is required for increased accessibility.</p> |

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| 1.3.2 Meaningful Sequence(A) | <p>HARDWARE: See information in 5.1.3.1、5.1.3.3</p> <p>PRINTER DRIVER: Partially Supports</p> <p>Remote UI: Partially supports</p> <p>DOCUMENT: Supports</p> | <p>PRINTER DRIVER:</p> <p>In the printer driver, the order in which the UI content is read by screen readers matches the order in which it is presented, and the content can be read in the correct order even in cases where the order will affect the meaning.</p> <p>However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed.</p> <p>Remote UI:</p> <p>For cases where the order in which information is presented could affect its meaning, that information is presented in the same order whether or not voiceover is used. However, for information that requires cursor movement to be properly conveyed, the use of JAWS is required for increased accessibility.</p> |
| 1.3.3 Sensory Characteristics(A) | <p>HARDWARE: Supports</p> <p>PRINTER DRIVER: Partially Supports</p> <p>Remote UI: Supports</p> <p>DOCUMENT: Supports</p> | <p>PRINTER DRIVER:</p> <p>In the printer driver, text is provided in the UI for explaining and operating content; therefore, the instructions do not solely rely on sensory characteristics.</p> <p>However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed.</p> <p>Furthermore, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be recognized solely by the use of screen readers.</p> <p>Remote UI:</p> <p>Explanations of content and controls are conveyed via text and do not ever rely solely upon the user's ability to determine sequence.</p> |
| 1.3.4 Orientation(AA) | <p>HARDWARE: Supports</p> <p>PRINTER DRIVER: Supports</p> <p>Remote UI: Supports</p> <p>DOCUMENT: Supports</p> | <p>HARDWARE:</p> <p>Operation is from a control panel on the front of the device itself, so change of display orientation is unnecessary.</p> <p>PRINTER DRIVER:</p> <p>Meets the requirements. The display orientation changes in accordance with the OS settings.</p> |
| 1.3.5 Identify Input Purpose(AA) | <p>HARDWARE: Supports</p> <p>PRINTER DRIVER: Supports</p> <p>Remote UI: Supports</p> <p>DOCUMENT: Not applicable</p> | <p>PRINTER DRIVER:</p> <p>Meets the requirements. When entering user information, the purpose and associated information can be read using screen readers (e.g. JAWS).</p> <p>Remote UI:</p> <p>Entry fields for user information in the Remote UI have labels or additional guidance messages that allow the purpose of each field to be understood.</p> |
| 1.4.1 Use of Color(A) | <p>HARDWARE: Supports</p> <p>PRINTER DRIVER: Supports through Equivalent Facilitation</p> <p>Remote UI: Supports</p> <p>DOCUMENT: Supports</p> | <p>PRINTER DRIVER:</p> <p>The printer driver does not use color-coding as the only means of conveying information. Text information is included with color-coding.</p> <p>However, for some non-text content (icons), there are only differences in color; therefore, these cannot be recognized solely by the use of screen readers.</p> <p>Remote UI:</p> <p>Remote UI does not use color-coding as the only means of conveying information. It has text information with color-coding.</p> <p>Information and instructions in Remote UI are not communicated only through color. They have context or markup.</p> |

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| 1.4.2 Audio Control(A) | <p>HARDWARE: Supports</p> <p>PRINTER DRIVER: Not Applicable</p> <p>Remote UI: Not applicable</p> <p>DOCUMENT: Supports</p> | <p>PRINTER DRIVER: The printer driver does not have any functionality that plays audio data.</p> <p>Remote UI: The remote UI for this product does not play any audio.</p> |
| 1.4.3 Contrast (Minimum)(AA) | <p>HARDWARE: Supports</p> <p>PRINTER DRIVER: Supports</p> <p>Remote UI: Supports</p> <p>DOCUMENT: Supports</p> | <p>PRINTER DRIVER: The text in the printer driver meets the contrast ratio requirements.</p> <p>Remote UI: Displayed text meets contrast requirements/standards.</p> |
| 1.4.4 Resize text(AA) | <p>HARDWARE: See information in 5.1.4</p> <p>PRINTER DRIVER: Supports</p> <p>Remote UI: Supports</p> <p>DOCUMENT: Supports</p> | <p>PRINTER DRIVER: The UI text in the printer driver can be resized using functionality provided by the OS without loss of printer driver functionality, and there is no functionality in the printer driver that impedes the resizing of text.</p> <p>Remote UI: Users may resize text while operating the device via the remote UI on a standard PC browser without any loss of functionality.</p> |
| 1.4.5 Images of Text(AA) | <p>HARDWARE: See information in 5.1.3.6</p> <p>PRINTER DRIVER: Not Applicable</p> <p>Remote UI: Supports</p> <p>DOCUMENT: Does not Support</p> | <p>PRINTER DRIVER: The printer driver uses text to convey information and does not have any images of text.</p> <p>Remote UI: The remote UI does not use any images of text.</p> <p>DOCUMENT: An alternate means to non-textual content is not provided which directly describes the non-textual content.</p> |
| 1.4.10 Reflow(AA) | <p>HARDWARE: Supports</p> <p>PRINTER DRIVER: Supports</p> <p>Remote UI: Partially Supports</p> <p>DOCUMENT: Supports</p> | <p>PRINTER DRIVER: This printer driver only has 1 level of content, with some exceptions where the amount of scrolling required does not impact accessibility.</p> <p>Remote UI: Support is provided for screens other than the Job Log screen.</p> |
| 1.4.11 Non-text Contrast(AA) | <p>HARDWARE: Supports</p> <p>PRINTER DRIVER: Partially Supports</p> <p>Remote UI: Supports</p> <p>DOCUMENT: Supports</p> | <p>PRINTER DRIVER: There is 1 bitmap icon in the [Poster Details] dialog for which the contrast does not fully meet the requirements (2.8:1). All other items meet the requirements.</p> |
| 1.4.12 Text Spacing(AA) | <p>HARDWARE: Supports</p> <p>PRINTER DRIVER: Not Applicable</p> <p>Remote UI: Supports</p> <p>DOCUMENT: Supports</p> | <p>HARDWARE: Markup language is not used in the local user interface.</p> <p>PRINTER DRIVER: No part of the printer driver is implemented using markup languages.</p> |

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| 1.4.13 Content on Hover or Focus(AA) | <p>HARDWARE: Supports</p> <p>PRINTER DRIVER: Supports</p> <p>Remote UI: Not applicable</p> <p>DOCUMENT: Not applicable</p> | <p>HARDWARE:</p> <p>There is no additional content display that is triggered by pointer hover or keyboard focus.</p> <p>PRINTER DRIVER:</p> <p>Meets the requirements. These conditions also apply to tooltips in this driver.</p> |
| 2.1.1 Keyboard(A) | <p>HARDWARE: See information in 5.1.6.1</p> <p>PRINTER DRIVER: Supports</p> <p>Remote UI: Supports</p> <p>DOCUMENT: Supports</p> | <p>PRINTER DRIVER:</p> <p>The printer driver runs on systems with keyboards, and all functionality can be operated solely with the keyboard.</p> <p>Remote UI:</p> <p>Remote UI allows the user to move through the software using the "Tab" and "Shift + Tab" keys. Operations may be executed using the "Enter" key.</p> |
| 2.1.2 No Keyboard Trap(A) | <p>HARDWARE: See information in 5.1.6.2</p> <p>PRINTER DRIVER: Supports</p> <p>Remote UI: Supports</p> <p>DOCUMENT: Supports</p> | <p>PRINTER DRIVER:</p> <p>It is possible to move the keyboard focus among page components using only the keyboard.</p> <p>Remote UI:</p> <p>Any component to which focus may be moved using only a keyboard may also have focus moved away from it using only a keyboard.</p> |
| 2.1.4 Character Key Shortcuts(A) | <p>HARDWARE: See information in 5.1.6.1</p> <p>PRINTER DRIVER: Supports</p> <p>Remote UI: Not applicable</p> <p>DOCUMENT: Not applicable</p> | <p>PRINTER DRIVER:</p> <p>General operations meet the requirements; however, there are some operations that are exceptions due to limitations in the OS.</p> |
| 2.2.1 Timing Adjustable(A) | <p>HARDWARE: Supports</p> <p>PRINTER DRIVER: Supports</p> <p>Remote UI: Does not Support</p> <p>DOCUMENT: Not applicable</p> | <p>HARDWARE:</p> <p>The time limit for Auto Reset can be disabled, but cannot be adjusted or extended to the extent defined in the conditions.</p> <p>PRINTER DRIVER:</p> <p>There are no time limits applied to any operations that can be performed with the printer driver.</p> <p>Remote UI:</p> <p>It is not possible to change the amount of time before remote UI session timeout.</p> |
| 2.2.2 Pause, Stop, Hide(A) | <p>HARDWARE: Does not Support</p> <p>PRINTER DRIVER: Supports</p> <p>Remote UI: Supports</p> <p>DOCUMENT: Not applicable</p> | <p>HARDWARE:</p> <p>It is not possible to pause, stop, hide or control the frequency of the update for toggle messages.</p> <p>PRINTER DRIVER:</p> <p>There are no UI components in the printer driver that automatically move or update.</p> <p>Remote UI:</p> <p>The remote UI does not have any components which auto-update.</p> |
| 2.3.1 Three Flashes or Below Threshold(A) | <p>HARDWARE: Supports</p> <p>PRINTER DRIVER: Supports</p> <p>Remote UI: Supports</p> <p>DOCUMENT: Not applicable</p> | <p>PRINTER DRIVER:</p> <p>There are no UI components in the printer driver that flash.</p> <p>Remote UI:</p> <p>Blinking or flashing objects in Remote UI such as LEDs for service calls have been evaluated. And these meet the criteria.</p> |

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| 2.4.1 Bypass Blocks(A) | HARDWARE: Not applicable PRINTER DRIVER: Not Applicable Remote UI: Partially supports DOCUMENT: Supports | PRINTER DRIVER: The printer driver is not a Web page. Remote UI: The repetitive navigation links are read at the last of each page. |
| 2.4.2 Page Titled(A) | HARDWARE: Not applicable PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports | PRINTER DRIVER: Although the printer driver is not a Web page, each screen of the printer driver has a title that indicates the purpose of the screen. Remote UI: Each remote UI page displays a title or tab that explains the purpose of the screen on which it is displayed. |
| 2.4.3 Focus Order(A) | HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Does not Support | PRINTER DRIVER: Although the printer driver is not a Web page, the order of navigation focus preserves meaning and operability. Remote UI: All focusable components in the remote UI receive focus in an order that preserves meaning and operability. DOCUMENT: When shifting focus using cursor keys, a shifting order may not coincide with an order of displayed elements. |
| 2.4.4 Link Purpose (In Context)(A) | HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports DOCUMENT: Supports | PRINTER DRIVER: There is no link text in the printer driver. Remote UI: The purpose of each link in the remote UI can be determined from the link text. |
| 2.4.5 Multiple Ways(AA) | HARDWARE: Not applicable PRINTER DRIVER: Not Applicable Remote UI: Does not Support DOCUMENT: Supports | PRINTER DRIVER: The printer driver is not a Web page. Remote UI: When using the remote UI, it is not possible to reach a page without going through the required pages in the required order. |
| 2.4.6 Headings and Labels(AA) | HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports | PRINTER DRIVER: The text used in the labels in the printer driver describes the content. Remote UI: Each label and heading displayed in the remote UI describes purpose. |
| 2.4.7 Focus Visible(AA) | HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports | PRINTER DRIVER: The keyboard focus is indicated visually in the UI of the printer driver. Remote UI: When using the remote UI, the focus of the keyboard is conveyed visually. |

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| 2.5.1 Pointer Gestures(A) | HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports DOCUMENT: Supports | PRINTER DRIVER: This driver does not have any multipoint/path-based gesture functionality. |
| 2.5.2 Pointer Cancellation(A) | HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports | HARDWARE: Functions can be canceled after completion of the down event. For the Start key, the user can cancel the operation by moving their finger outside of the area of the Start button while maintaining contact with the touch screen. PRINTER DRIVER: All applicable areas of this printer driver meet the requirements. |
| 2.5.3 Label in Name(A) | HARDWARE: See information in 5.1.3.3 PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Does not Support | PRINTER DRIVER: All applicable areas of this printer driver meet the requirements. |
| 2.5.4 Motion Actuation(A) | HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Not applicable DOCUMENT: Not applicable | PRINTER DRIVER: This printer driver does not contain any functionality that can be operated by user or device motion. |
| 3.1.1 Language of Page(A) | HARDWARE: See information in 5.1.3.14 PRINTER DRIVER: Partially Supports Remote UI: Supports DOCUMENT: Supports | PRINTER DRIVER: Although the printer driver is not a Web page, programmatic recognition of the names, structures, and relationships of UI components in the printer driver is possible. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed. Furthermore, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be recognized solely by the use of screen readers. Remote UI: The remote UI includes a language layer in addition to HTML and natural human language is used. |
| 3.1.2 Language of Parts(AA) | HARDWARE: Not applicable PRINTER DRIVER: Partially Supports Remote UI: Supports DOCUMENT: Supports | PRINTER DRIVER: Although the printer driver is not a Web page, programmatic recognition of the names, structures, and relationships of UI components in the printer driver is possible. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed. Furthermore, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be recognized solely by the use of screen readers. Remote UI: There are no cases of language aside from standard human language, proper names, or technical terms used in the remote UI. |
| 3.2.1 On Focus(A) | HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports | PRINTER DRIVER: There are no UI components in the printer driver that change context upon receiving focus. Remote UI: There are no components in the remote UI that initiate a change of context upon receiving focus. |

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| 3.2.2 On Input(A) | HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Partially supports DOCUMENT: Supports | PRINTER DRIVER: There are no circumstances in which changing the settings in the printer driver result in other settings being changed. Remote UI: The remote UI includes components which may undergo a change of context after a change in settings. |
| 3.2.3 Consistent Navigation(AA) | HARDWARE: Not applicable PRINTER DRIVER: Not Applicable Remote UI: Supports DOCUMENT: Supports | PRINTER DRIVER: The printer driver is not a Web page. Remote UI: Navigational mechanisms that are repeated throughout the remote UI occur in the same order each time they are repeated. |
| 3.2.4 Consistent Identification(AA) | HARDWARE: Not applicable PRINTER DRIVER: Not Applicable Remote UI: Supports DOCUMENT: Supports | PRINTER DRIVER: The printer driver is not a Web page. Remote UI: The same terminology is used for the naming/labeling of components within the remote UI which have the same functionality. |
| 3.3.1 Error Identification(A) | HARDWARE: See information in 5.1.3.15 PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports | PRINTER DRIVER: In the printer driver, when errors are displayed, the display of the error can be recognized programmatically and the error is displayed using an item name together with the error content. Remote UI: In the remote UI, an item name is displayed along with an error description whenever possible. |
| 3.3.2 Labels or Instructions(A) | HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports DOCUMENT: Supports | PRINTER DRIVER: All entry fields in the UI of the printer driver are labeled. Remote UI: Any content in the remote UI (such as text boxes), which require a user's input are appropriately labeled. |
| 3.3.3 Error Suggestion(AA) | HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Partially supports DOCUMENT: Supports | HARDWARE: As far as possible, we provide suggestions for correction. PRINTER DRIVER: Messages with instructions for correcting errors are displayed in the UI of the printer driver for all locations where errors can occur. Remote UI: In the remote UI, suggestions for the correction of errors are not offered for every error, but they are offered in many cases. |

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| 3.3.4 Error Prevention (Legal, Financial, Data)(AA) | <p>HARDWARE: Supports</p> <p>PRINTER DRIVER: Not Applicable</p> <p>Remote UI: Not applicable</p> <p>DOCUMENT: Not applicable</p> | <p>HARDWARE: For billing jobs and the sending of legally binding documents/data or financial transactions using the fax or send functions, and for data deletion: Cancellation, checking and confirmation are all possible.</p> <p>PRINTER DRIVER: There is no mechanism in the printer driver for sending information to external sites.</p> <p>Remote UI: The remote UI does not send any information to outside sites.</p> |
| 4.1.1 Parsing(A) | <p>HARDWARE: Not applicable</p> <p>PRINTER DRIVER: Not Applicable</p> <p>Remote UI: Supports</p> <p>DOCUMENT: Supports</p> | <p>PRINTER DRIVER: No part of the printer driver is implemented using markup languages.</p> <p>Remote UI: The HTML used in the remote UI adheres to the appropriate standards. As a result, assistive technology (such as JAWS) is able to properly navigate the data.</p> |
| 4.1.2 Name, Role, Value(A) | <p>HARDWARE: Not applicable</p> <p>PRINTER DRIVER: Partially Supports</p> <p>Remote UI: Supports</p> <p>DOCUMENT: Supports</p> | <p>PRINTER DRIVER: In the printer driver, names and roles of UI components can be recognized and configured programmatically, and notification of changes can be made available. However, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be configured solely by the use of screen readers.</p> <p>Remote UI: The HTML used in the remote UI adheres to the appropriate standards. As a result, assistive technology (such as JAWS) is able to properly navigate the data.</p> |
| 4.1.3 Status Messages(AA) | <p>HARDWARE: Not applicable</p> <p>PRINTER DRIVER: Not Applicable</p> <p>Remote UI: Supports</p> <p>DOCUMENT: Does not Support</p> | <p>PRINTER DRIVER: No part of the printer driver is implemented using markup languages.</p> |

Chapter 5: Functional Performance Statements

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|--|
| 5.1.2 Blindness | Supports | <p>There are two alternatives to the touch screen for users who are blind or visually impaired:</p> <ul style="list-style-type: none"> -The Voice Operation Kit and Voice Guidance Kit helps users with visual impairment perform copy, fax, and scanning functions. It is provided as an alternative to the touch screen. <p>The Remote UI is the third alternative. When a screen reader or screen magnifier is used with the Remote UI, blind or visually impaired users can operate Job, Inbox printing functions (normally found on the LCD touch screen display) from a PC. However, faxing and sending are not offered through the Remote UI.</p> <ul style="list-style-type: none"> -All hard keys are tactilely discernable. A Braille set is available as an option. - Operation status can be determined through audio tones that confirm key entry, error, and job done as well as text messages on the display. - The Automatic Document Feeder helps ensure proper document placement. |
| 5.1.3 Low vision | Supports | <p>The text at the top of the screen is not stylized and there is considerable contrast with the background. There is also a feature to enlarge text.</p> |
| 5.1.4 Colour blindness | Supports | <p>All information conveyed using color is also conveyed using text and icons.</p> |
| 5.1.5 Deafness | Supports | <p>Standard operation of this product does not require hearing.</p> |
| 5.1.6 Hearing impairment | Supports | <p>Standard operation of this product does not require hearing.</p> |
| 5.1.7 Speech impairment | Supports | <p>Standard operation of this product does not require vocal input.</p> |
| 5.1.8 Impairment that limits upper limb strength and action (limited manipulation) | Supports | <p>The UI for this product does not require complex manipulation or simultaneous button presses/gestures.</p> |
| 5.1.8 Impairment that limits upper limb strength and action (limited strength) | Partially supports | <p>The standard Remote UI provides alternative access to users with mobility and dexterity impairments.</p> |
| 5.1.9 Impairment that limits reach ranges | Partially supports | <p>The standard Remote UI provides alternative access to users with mobility and dexterity impairments.</p> |
| 5.1.10 Photosensitive seizure | Supports | <p>Both local and remote UI for the product fulfill this requirement.</p> |
| 5.1.11 Cognitive, language, or learning disorders | Supports | <p>Through the creation of shared buttons / My Buttons for use on the Quick Menu, "simple" one-touch operation is possible.</p> |

Chapter 6: Requirements

| Criteria | Conformance Level | Remarks and Explanations |
|--|----------------------|---|
| 6.1 General | No response required | |
| 6.2 Closed functionality (General) | No response required | |
| 6.2.2 Speech-output enabled (General) | No response required | |
| 6.2.2.2 Information displayed on-screen | Not applicable | The product does not use any video content. |
| 6.2.2.3 Spoken languages | Supports | |
| 6.2.2.4 Speech delivery type and coordination | Supports | The Voice Guidance and Voice Operation kits meet the following requirements: -Output is provided through an industry standard connector -Most screen items can be read using the voice guidance function |
| 6.2.2.5 User control | Supports | The Voice Guidance and Voice Operation kits may be interrupted, paused, or repeated. |
| 6.2.2.6 Non-interfering audio output | Supports | |
| 6.2.2.7 Tactile indication of speech output mode | Supports | Product evaluated with the optional Voice Operation Kit and Voice Guidance Kit. This product meets these specifications through the use of braille labels. |
| 6.2.3 Volume (General) | Not applicable | |
| 6.2.3.2 Private listening | Supports | The volume may be adjusted. |
| 6.2.3.3 Non-private listening | Supports | Product evaluated with the optional Voice Operation Kit and Voice Guidance Kit. Support for the function that automatically resets the volume to the default level after every use. Conventional products are "Support with Exceptions" because they do not support this function. |
| 6.2.4 Characters on display screens | Supports | The text at the top of the screen is not stylized and there is considerable contrast with the background. There is also a feature to enlarge text. |
| 6.3 Biometrics | Not applicable | Biometric forms of user identification are not used. |
| 6.4 Preservation of information provided for accessibility | Supports | Non-proprietary information provided for accessibility during the transmission of information or the import/export of settings is not removed by this product. |
| 6.5 Privacy | Not applicable | Speech output is not supported for authentication screens other than department authentication |
| 6.5.2 Masked entry | Supports | There is no auditory output for masked characters |

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| 6.5.3 Private access to personal data | Supports | Earphones are supported |
| 6.6 Standard connections | Supports | This product provides a connection method that conforms to a non-proprietary industry standard. |
| 6.7 Operable parts (General) | No response required | |
| 6.7.2 Contrast | Supports | There is considerable contrast between characters, symbols, and the backgrounds used by keys and other controls. |
| 6.7.3 Input controls (General) | No response required | |
| 6.7.3.2 Tactilely discernible | Partially supports | The device LUI is a touch panel. Tactile recognition is possible by using the optional numeric keypad. |
| 6.7.3.3 Alphabetic keys | Supports | A hardware keyboard can be connected |
| 6.7.3.4 Numeric keys | Supports | A hardware keyboard can be connected |
| 6.7.4 Key repeat | Supports | |
| 6.7.5 Double-strike key | Supports | |
| 6.7.6 Timed response | Supports | In the Auto clear function, used to clear settings, the time can be to 0, there is no time limit. |
| 6.7.7 Simultaneous user actions | Supports | Basic device operations support this. Maintenance and troubleshooting steps are not included. |
| 6.7.8 Physical operation | Supports | Basic device operations support this. Maintenance and troubleshooting steps are not included. |
| 6.7.9 Fare cards and key cards | Not applicable | |
| 6.7.10 Reach height and depth | No response required | |
| 6.7.10.2 Vertical reference plane (General) | No response required | |
| 6.7.10.2.2 Vertical plane for side reach | Supports | |
| 6.7.10.2.3 Vertical plane for forward reach | Supports | |
| 6.7.10.3 Side reach (General) | Partially supports | The height of the reader platen does not support the criteria when in the open position. An Accessibility Handle is available for products equipped with a document feeder. Helpful for users copying from a seated position. |
| 6.7.10.3.2 Unobstructed side reach | Supports | |

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| 6.7.10.3.3 Obstructed side reach | Supports | The measuring standard of the operation part is satisfied. |
| 6.7.10.4 Forward reach (General) | Supports | The measuring standard of the operation part is satisfied. |
| 6.7.10.4.2 Unobstructed forward reach | Supports | The height of the operable portion is within the range. |
| 6.7.10.4.3 Obstructed forward reach (General) | Supports | There are no obstacles to access to the operable parts. |
| 6.7.10.4.3.2 Operable part height for office equipment with obstructed forward reach | Supports | There are no obstacles to access to the operable parts. |
| 6.7.10.4.3.3 Knee and toe space under office equipment with obstructed forward reach | Supports | There are no obstacles in the space. |
| 6.8 Visibility of display screens | Supports | visible from 40 inches (1015 mm) above the floor. |
| 6.9 Flashing | Supports | The LCD screen flicker does not occur within this range. |
| 6.10 Status indicators | Supports | Information on the screen or status indicators can be discerned with audio guidance |
| 6.11 Colour coding | Supports | All information conveyed using color is also conveyed using text and icons. |
| 6.12 Audible signals | Supports. | All notification sounds played during operation of the device are accompanied by visual UI elements. |
| 6.13 Software requirements for closed functionality (General) | No response required | |
| 6.13.2 Sensory characteristics | Supports | |
| 6.13.3 Audio control | Supports | |
| 6.13.4 Text contrast | Supports | |
| 6.13.5 Non-text contrast | Supports | |
| 6.13.6 No-key trap | See information in 5.1.6.2 | |
| 6.13.7 Pause, stop, hide | Does not Support | It is not possible to pause, stop, hide or control the frequency of the update for toggle messages. |
| 6.13.8 Focus order | Supports | |
| 6.13.9 Focus visible | Supports | |
| 6.13.10 Pointer gestures | Supports | |
| 6.13.11 Label in name | See information in 5.1.3.3 | |
| 6.13.12 On focus | Supports | |

Chapter 7: Support Documentation and Services

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|--|
| 7.1 Disclosure of information related to accessibility | Supports | |
| 7.2 Requirements for user documentation and support services | Partially supports | <p>Basic Information is described in user manual for each product. Additional information will be provided based on request basis.</p> <p>You can reach contact support from below URL. https://www.canon-europe.com/support/business-product-support/contact_support/ Please choose proper country. Phone number and e-mail address are described.</p> <p>If there is not proper country, please access below and contact each office in your country. https://www.canon-europe.com/contact_us/canon_europe_middle_east_and_africa_offices/</p> |

Note1: This document was prepared based on normal walk-up functionality. It does not include maintenance and troubleshooting procedures. The information contained in this document is proprietary information and is not for reproduction, publication or manipulation in any way or form. This document addresses a multitude of the product's features; however, any specific inquiries should be made to the Canon Marketing Representative.

Note2: Comments in the "Conformance Level" column are based on the Information Technology Industry Council's suggested language for use when filling out the Voluntary Product Accessibility Template. The Remarks and Explanations column provides additional information on the evaluation results, and explains the standard functions of the product that can accommodate users with disabilities.

Note3: This document is for informational purposes only. This information is based on Canon's current understanding of the standards. It is not intended to address applicability of these laws to a particular end-user, customer, application or procurement.

Note4: All product design and specifications are subject to change. Some of the information may be based upon data collected or tests conducted on similar product modules.

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