

Canon Accessibility Conformance Report

ITI VPAT® Version 2.3



Name of Product:

Canon imageRUNNER ADVANCE DX C257i
Canon imageRUNNER ADVANCE DX C357i
Canon imageRUNNER ADVANCE DX C257iF
Canon imageRUNNER ADVANCE DX C357iF
Canon imageRUNNER ADVANCE DX C357P



Product Description: Multifunction Copiers / Color Laser Multifunctional

Date: July 1, 2020

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EN 301 549 : DS-accessibility@canon-europe.com

Notes:

Evaluation Methods Used: Inspection, measurement and testing are based on product knowledge and testing with consistent evaluation methods through our products. Softwares are tested with assistive technologies.

Applicable Standards / Guidelines & Table of contents:

This report covers the degree of conformance for the following accessibility standard/guideline:

Subjects	WCAG 2.1 (2018)	US Section 508 standards (2017) with corrections (2018)	EN 301 549 V2.1.2 (2018)
Functional performance	NA	Chapter 3	Chapter 4
Hardware device	NA	Chapter 4	Chapter 5, and 8
Documentation & support services	WCAG	Chapter 6	Chapter 12 and 10
Softwares			
Printer driver	WCAG	Chapter 5	Chapter 5, 9 and 11
Web Application: Remote UI	WCAG	(Refer WCAG Section)	Chapter 5

*WCAG: Web Contents Accessibility Guidelines

Terms: The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criteria without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criteria.
- **Supports through Equivalent Facilitation:** Some functionality of the product meet the intent of the Criteria through alternate way.
- **Supports when combined with Compatible AT:** Some functionality of the product meet the criteria using assistive technology which is not a part of the product itself.
- **Does Not Support:** Majority of functionality of the product does not meet the criteria.
- **Not Applicable:** The criteria are not relevant to the product. In the WCAG section, use 'supports' instead of 'not applicable' when reporting web conformance.
- **Not Applicable – Fundamental Alteration Exception Applies:** The criteria are relevant to the product, but fundamentally impossible to meet the criteria, because of its conditions.

Functional Performance

Section 508 - Chapter 3: Functional Performance Criteria

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision.	Supports	<p>There are two alternatives to the touch screen for users who are blind or visually impaired:</p> <ul style="list-style-type: none"> -The Voice Operation Kit and Voice Guidance Kit helps users with visual impairment perform copy, fax, and scanning functions. It is provided as an alternative to the touch screen. <p>The Remote UI is the third alternative. When a screen reader or screen magnifier is used with the Remote UI, blind or visually impaired users can operate Job, Inbox printing functions (normally found on the LCD touch screen display) from a PC. However, faxing and sending are not offered through the Remote UI.</p> <ul style="list-style-type: none"> -All hard keys are tactilely discernable. A Braille set is available as an option. - Operation status can be determined through audio tones that confirm key entry, error, and job done as well as text messages on the display. - The Automatic Document Feeder helps ensure proper document placement.
302.2 With Limited Vision.	Supports	The text at the top of the screen is not stylized and there is considerable contrast with the background. There is also a feature to enlarge text.
302.3 Without Perception of Color.	Supports	
302.4 Without Hearing.	Not applicable	Standard operation of this product does not require hearing.
302.5 With Limited Hearing.	Not applicable	Standard operation of this product does not require hearing.
302.6 Without Speech.	Not applicable	Standard operation of this product does not require vocal input.
302.7 With Limited Manipulation.	Supports	The UI for this product does not require complex manipulation or simultaneous button presses/gestures.
302.8 With Limited Reach and Strength.	Not applicable	The standard Remote UI provides alternative access to users with mobility and dexterity impairments.
302.8 With Limited Reach and Strength.	Partially supports	The standard Remote UI provides alternative access to users with mobility and dexterity impairments.
302.9 With Limited Language, Cognitive, and Learning Abilities.	Partially supports	Through the creation of shared buttons / My Buttons for use on the Quick Menu, "simple" one-touch operation is possible.

EN 301 549 - Chapter 4: Functional Performance Statements

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Supports	<p>There are two alternatives to the touch screen for users who are blind or visually impaired:</p> <ul style="list-style-type: none"> -The Voice Operation Kit and Voice Guidance Kit helps users with visual impairment perform copy, fax, and scanning functions. It is provided as an alternative to the touch screen. <p>The Remote UI is the third alternative. When a screen reader or screen magnifier is used with the Remote UI, blind or visually impaired users can operate Job, Inbox printing functions (normally found on the LCD touch screen display) from a PC. However, faxing and sending are not offered through the Remote UI.</p> <ul style="list-style-type: none"> -All hard keys are tactilely discernable. A Braille set is available as an option. - Operation status can be determined through audio tones that confirm key entry, error, and job done as well as text messages on the display. - The Automatic Document Feeder helps ensure proper document placement.
4.2.2 Usage with limited vision	Supports	The text at the top of the screen is not stylized and there is considerable contrast with the background. There is also a feature to enlarge text.
4.2.3 Usage without perception of colour	Supports	
4.2.4 Usage without hearing	Not applicable	Standard operation of this product does not require hearing.
4.2.5 Usage with limited hearing	Not applicable	Standard operation of this product does not require hearing.
4.2.6 Usage without vocal capability	Not applicable	Standard operation of this product does not require vocal input.
4.2.7 Usage with limited manipulation or strength	Supports	The UI for this product does not require complex manipulation or simultaneous button presses/gestures.
4.2.7 Usage with limited manipulation or strength	Not applicable	The standard Remote UI provides alternative access to users with mobility and dexterity impairments.
4.2.8 Usage with limited reach	Partially supports	The standard Remote UI provides alternative access to users with mobility and dexterity impairments.
4.2.9 Minimize photosensitive seizure triggers	Supports	Both local and remote UI for the product fulfill this requirement.
4.2.10 Usage with limited cognition	Partially supports	Through the creation of shared buttons / My Buttons for use on the Quick Menu, "simple" one-touch operation is possible.
4.2.11 Privacy	Supports	<p>The local UI does not offer any features which relate to a user's privacy.</p> <p>The remote UI, if used on a standard PC, allows the use of a headphone jack to protect privacy.</p>

Hardware Device

Section 508 - Chapter 4: Hardware

Criteria	Conformance Level	Remarks and Explanations
402.1 General. (Closed Functionality)	No response required according to ITI VPAT.	
402.2.1 Information Displayed On-Screen.	Not applicable	
402.2.2 Transactional Outputs.	Not applicable	Voice guidance kits are not supported.
402.2.3 Speech Delivery Type and Coordination.	Not Applicable	Voice guidance kits are not supported.
402.2.4 User Control.	Not Applicable	Voice guidance kits are not supported.
402.2.5 Braille Instructions.	Supports	Product evaluated with the optional Voice Operation Kit and Voice Guidance Kit. This product meets these specifications through the use of braille labels.
402.3.1 Private Listening.	Not Applicable.	Voice guidance kits are not supported.
402.3.2 Non-private Listening.	Supports	Product evaluated with the optional Voice Operation Kit and Voice Guidance Kit. Support for the function that automatically resets the volume to the default level after every use. Conventional products are "Support with Exceptions" because they do not support this function.
402.4 Characters on Display Screens.	Supports	The text at the top of the screen is not stylized and there is considerable contrast with the background. There is also a feature to enlarge text.
402.5 Characters on Variable Message Signs.	Not applicable	No characters on variable message signs.
403.1 Biometrics	Not applicable	Biometric forms of user identification are not used.
404.1 Preservation of Information Provided for Accessibility	Supports	Non-proprietary information provided for accessibility during the transmission of information or the import/export of settings is not removed by this product.
405.1 Privacy.	Not applicable	Voice guidance kits are not supported.
406.1 Standard Connections	Supports	This product provides a connection method that conforms to a non-proprietary industry standard.
407.2 Contrast.	Supports	There is considerable contrast between characters, symbols, and the backgrounds used by keys and other controls.
407.3.1 Tactilely Discernible.	Not applicable	

407.3.2 Alphabetic Keys.	Does not Support	Keys on the touch panel cannot be distinguished by touch.
407.3.3 Numeric Keys.	Not applicable	
407.4 Key Repeat.	Supports	If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character.
407.5 Timed Response.	Supports	In the Auto clear function, used to clear settings, the time can be to 0, there is no time limit.
407.6 Operation. (General)	Supports	Basic operation of the device supports this. For maintenance and setup, it is inapplicable.
407.7 Tickets, Fare Cards, and Keycards.	Not applicable	
407.8.1 Vertical Reference Plane.	Supports	
407.8.1.1 Vertical Plane for Side Reach.	Supports	
407.8.1.2 Vertical Plane for Forward Reach.	Supports	
407.8.2 Side Reach.	Supports	The height of the reader platen does not support the criteria when in the open position. An Accessibility Handle is available for products equipped with a document feeder. Helpful for users copying from a seated position.
407.8.2.1 Unobstructed Side Reach.	Supports	
407.8.2.2 Obstructed side reach	Not applicable	
407.8.3 Forward Reach.	Not applicable	
407.8.3.1 Unobstructed forward reach	Not applicable	
407.8.3.2 Obstructed Forward Reach.	Not applicable	
407.8.3.2.1 Height.	Not applicable	
407.8.3.2.2 Knee and Toe Space.	Not applicable	
408.2 Display Screens (General)	Supports	Basic operation of the device supports this. For maintenance and setup, it is inapplicable.
408.3 General. (Flashing)	Supports	The LCD screen flicker does not occur within this range.

409.1 Status Indicators.	Supports	
410.1 Color Coding.	Supports	All information conveyed using color is also conveyed using text and icons.
411.1 Audible Signals.	Supports.	All notification sounds played during operation of the device are accompanied by visual UI elements.
412.2.1 Volume Gain for Wireline	Not applicable	
412.2.2 Volume Gain for Non-Wireline ICT.	Not applicable	
412.3.1 Wireless Handsets.	Not applicable	
412.3.2 Wireline Handsets.	Not applicable	
412.4 Digital Encoding of Speech.	Not applicable	
412.5 Real-Time Text Functionality (HCO and VCO Support)	Not applicable	
412.5 Real-Time Text Functionality (Interoperability)	Not applicable	
412.5 Real-Time Text Functionality (Compatibility with Interactive Voice Response).	Not applicable	
412.6 Caller ID.	Not applicable	
412.7 Video Communication.	Not applicable	
412.8.1 TTY Connectability.	Not applicable	
412.8.2 Voice and Hearing Carry Over.	Not applicable	
412.8.3 Signal Compatibility.	Not applicable	
412.8.4 Voice Mail and Other Messaging Systems.	Not applicable	
413.1.1 Decoding and Display of Closed Captions.	Not applicable	
413.1.2 Pass-Through of Closed Caption	Not applicable	
414.1.1 Digital Television Tuners.	Not applicable	
414.1.2 Other ICT.	Not applicable	
415.1.1 Caption Controls.	Not applicable	
415.1.2 Audio Description Controls.	Not applicable	

EN 301 549 - Chapter 5: Generic Requirements (Hardware)

Criteria	Conformance Level	Remarks and Explanations
5.1.2.2 Assistive technology	Not applicable	
5.1.3.1 General (Non-visual access)	Not applicable	
5.1.3.2 Auditory output delivery including speech	Not Applicable	
5.1.3.3 Auditory output correlation	Not Applicable	
5.1.3.4 Speech output user control	Not Applicable	
5.1.3.5 Speech output automatic interruption	Not Applicable	
5.1.3.6 Speech output for non-text content	Not applicable	
5.1.3.7 Speech output for video information	Not applicable	The product does not use any video content.
5.1.3.8 Masked entry	Not applicable	
5.1.3.9 Private access to personal data	Not applicable	
5.1.3.10 Non-interfering audio output	Not applicable	
5.1.3.11 Private listening	Not applicable	
5.1.3.12 Speaker volume	Supports	
5.1.3.13 Volume reset	Not applicable	
5.1.3.14 Spoken languages	Not applicable	
5.1.3.15 Non-visual error identification	Not applicable	
5.1.3.16 Receipts, tickets, and transactional outputs	Not applicable	Voice guidance kits are not supported.
5.1.4 Functionality closed to text enlargement	Supports	
5.1.5 Visual output for auditory information	Not applicable	The product does not use any pre-recorded auditory information.
5.1.6.1 Closed functionality	See information in 5.1.3.1 through 5.1.3.16	
5.1.6.2 Input focus	Not applicable	There is no movement of focus between UI elements

5.2 Activation of accessibility features	Supports	<p>Low-vision users may enable accessibility features by doing the following:</p> <ul style="list-style-type: none"> -Use a pinch gesture to enlarge screen items -Enable the reversed display colors feature (Once the setting has been linked to the device via the authentication settings, it may be enabled using IC card authentication) <p>Users who have difficulty with complex gestures may adjust Key Repeat and enable or disable Flick/Pinch settings using IC card authentication (after the settings have been linked to the device via the authentication settings).</p>
5.3 Biometrics	Not applicable	Biometric forms of user identification are not used.
5.4 Preservation of accessibility information during conversion	Not applicable	
5.5.1 Means of operation	Supports	Basic operation of the device supports this. For maintenance and setup, it is inapplicable.
5.5.2 Operable parts discernibility	Not applicable	
5.6.1 Tactile or auditory status	Partially supports	
5.6.2 Visual status	Partially supports	
5.7 Key repeat	Supports	
5.8 Double-strike key acceptance	Supports	
5.9 Simultaneous user actions	Supports	

EN 301 549 - Chapter 8: Hardware

Criteria	Conformance Level	Remarks and Explanations
8.1.2 Standard connections	Supports	This product provides a connection method that conforms to a non-proprietary industry standard.
8.1.3 Colour	Supports	All information conveyed using color is also conveyed using text and icons.
8.2.1.1 Speech volume range	Not applicable	
8.2.1.2 Incremental volume control	Not applicable	
8.2.2.1 Fixed-line devices	Not applicable	
8.2.2.2 Wireless communication devices	Not applicable	
8.3.2.1 Change in level	Not applicable	

8.3.2.2 Clear floor or ground space	Not applicable	
8.3.2.3.1 General	Not applicable	
8.3.2.3.2 Forward approach	Not applicable	
8.3.2.3.3 Parallel approach	Not applicable	
8.3.2.4 Knee and toe clearance width	Not applicable	
8.3.2.5 Toe clearance	Not applicable	
8.3.2.6 Knee clearance	Not applicable	
8.3.3.1.1 Unobstructed high forward reach	Not applicable	
8.3.3.1.2 Unobstructed low forward reach	Not applicable	
8.3.3.1.3.1 Clear floor space	Not applicable	
8.3.3.1.3.2 Obstructed (< 510 mm) forward reach	Not applicable	
8.3.3.1.3.3 Obstructed (< 635 mm) forward reach	Not applicable	
8.3.3.2.1 Unobstructed high side reach	Supports	
8.3.3.2.2 Unobstructed low side reach	Supports	
8.3.3.2.3.1 Obstructed (≤ 255 mm) side reach	Supports	<p>The height of the reader platen does not support the criteria when in the open position.</p> <p>An Accessibility Handle is available for products equipped with a document feeder. Helpful for users copying from a seated position.</p>
8.3.3.2.3.2 Obstructed (≤ 610 mm) side reach	Not applicable	
8.3.4 Visibility	Supports	Basic operation of the device supports this. For maintenance and setup, it is inapplicable.
8.3.5 Installation instructions	Not applicable	
8.4.1 Numeric keys	Not applicable	
8.4.2.1 Means of Operation of mechanical parts	Supports	Basic operation of the device supports this. For maintenance and setup, it is inapplicable.
8.4.2.2 Force of operation of mechanical parts	Supports	

8.4.3 Keys, tickets and fare cards	Not applicable	
8.5 Tactile indication of speech mode	Supports	

Documentation and Support Services

Section 508 - Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
602.2 Accessibility and Compatibility Features.	Supports	
602.3 Electronic Support Documentation.	Partially supports	<p>*An alternate means to non-textual content is not provided which directly describes the non-textual content.</p> <p>*When shifting focus using cursor keys, a shifting order may not coincide with an order of displayed elements.</p>
602.4 Alternate Formats for Non-electronic Support Documentation.	Supports	Product support documentation will be
603.2 Information on Accessibility and Compatibility Features.	Partially supports	An information of the accessibility features of products will be provided upon request in electronic format.
603.3 Accommodation of Communication Needs.	Supports	<p>Canon U.S.A., Inc. provides support services accommodating users with disabilities through OKCANON assistance, TTY support at (866) 251-3752. Canon otherwise available to U.S. federal government agencies through Federal Relay.</p>

EN 301 549 - Chapter 12: Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
12.1.1 Accessibility and compatibility features	Supports	
12.1.2 Accessible documentation	Supports	
12.2.2 Information on accessibility and compatibility features	Partially supports	Basic Information is described in user manual for each product. Additional information will be provided based on request basis.
12.2.3 Effective communication	Partially supports	<p>You can reach contact support from below URL. https://www.canon-europe.com/support/business-product-support/contact_support/ Please choose proper country. Phone number and e-mail address are described.</p> <p>If there is not proper country, please access below and contact each office in your country. https://www.canon-europe.com/contact_us/canon_europe_middle_east_and_africa_offices/</p>
12.2.4 Accessible documentation	Not applicable	

WCAG Report

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content(A)	Does not Support	An alternate means to non-textual content is not provided which directly describes the non-textual content.
1.2.1 Audio-only and Video-only (Prerecorded)(A)	Not applicable	

1.2.2 Captions (Prerecorded)(A)	Not applicable	
1.2.3 Audio Description or Media Alternative (Prerecorded)(A)	Not applicable	
1.2.4 Captions (Live)(AA)	Not applicable	
1.2.5 Audio Description (Prerecorded)(AA)	Not applicable	
1.3.1 Info and Relationships(A)	Supports	
1.3.2 Meaningful Sequence(A)	Supports	
1.3.3 Sensory Characteristics(A)	Supports	
1.3.4 Orientation(AA)	Supports	
1.3.5 Identify Input Purpose(AA)	Not applicable	
1.4.1 Use of Color(A)	Supports	
1.4.2 Audio Control(A)	Supports	
1.4.3 Contrast (Minimum)(AA)	Supports	
1.4.4 Resize text(AA)	Supports	
1.4.5 Images of Text(AA)	Does not Support	An alternate means to non-textual content is not provided which directly describes the non-textual content.
1.4.10 Reflow(AA)	Supports	
1.4.11 Non-text Contrast(AA)	Supports	
1.4.12 Text Spacing(AA)	Supports	
1.4.13 Content on Hover or Focus(AA)	Not applicable	
2.1.1 Keyboard(A)	Supports	
2.1.2 No Keyboard Trap(A)	Supports	
2.1.4 Character Key Shortcuts(A)	Not applicable	
2.2.1 Timing Adjustable(A)	Not applicable	

2.2.2 Pause, Stop, Hide(A)	Not applicable	
2.3.1 Three Flashes or Below Threshold(A)	Not applicable	
2.4.1 Bypass Blocks(A)	Supports	
2.4.2 Page Titled(A)	Supports	
2.4.3 Focus Order(A)	Does not Support	When shifting focus using cursor keys, a shifting order may not coincide with an order of displayed elements.
2.4.4 Link Purpose (In Context)(A)	Supports	
2.4.5 Multiple Ways(AA)	Supports	
2.4.6 Headings and Labels(AA)	Supports	
2.4.7 Focus Visible(AA)	Supports	
2.5.1 Pointer Gestures(A)	Supports	
2.5.2 Pointer Cancellation(A)	Supports	
2.5.3 Label in Name(A)	Does not Support	
2.5.4 Motion Actuation(A)	Not applicable	
3.1.1 Language of Page(A)	Supports	
3.1.2 Language of Parts(AA)	Supports	
3.2.1 On Focus(A)	Supports	
3.2.2 On Input(A)	Supports	
3.2.3 Consistent Navigation(AA)	Supports	
3.2.4 Consistent Identification(AA)	Supports	
3.3.1 Error Identification(A)	Supports	
3.3.2 Labels or Instructions(A)	Supports	
3.3.3 Error Suggestion(AA)	Supports	

3.3.4 Error Prevention (Legal, Financial, Data)(AA)	Not applicable	
4.1.1 Parsing(A)	Supports	
4.1.2 Name, Role, Value(A)	Supports	
4.1.3 Status Messages(AA)	Does not Support	

EN 301 549 - Chapter 10: Non-web Documents

Criteria	Conformance Level	Remarks and Explanations
10.1.1.1 through 10.4.1.3	Refer WCAG section.	
10.5 Caption positioning	Not applicable	
10.6 Audio description timing	Not applicable	

Printer Driver

WCAG Report

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content(A)	Supports through Equivalent Facilitation	The non-text content items in the UI of the printer driver are visual representations of various setting values; therefore, there are text alternatives. There is some non-text content that cannot be recognized by screen readers; however, these items can be configured using alternative methods.
1.2.1 Audio-only and Video-only (Prerecorded)(A)	Not applicable	The printer driver does not include any audio/video content.
1.2.2 Captions (Prerecorded)(A)	Not applicable	The printer driver does not include any audio/video content.
1.2.3 Audio Description or Media Alternative (Prerecorded)(A)	Not applicable	The printer driver does not include any audio/video content.
1.2.4 Captions (Live)(AA)	Not applicable	The printer driver does not include any audio/video content.
1.2.5 Audio Description (Prerecorded)(AA)	Not applicable	The printer driver does not include any audio/video content.
1.3.1 Info and Relationships(A)	Partially supports	Text is provided for structures that can be interpreted programmatically. However, for table structures and tooltips, the use of assistive technology (e.g. JAWS) is needed for cursor movement.
1.3.2 Meaningful Sequence(A)	Partially supports	In the printer driver, the order in which the UI content is read by screen readers matches the order in which it is presented, and the content can be read in the correct order even in cases where the order will affect the meaning. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed.
1.3.3 Sensory Characteristics(A)	Partially supports	In the printer driver, text is provided in the UI for explaining and operating content; therefore, the instructions do not solely rely on sensory characteristics. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed. Furthermore, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be recognized solely by the use of screen readers.
1.3.4 Orientation(AA)	Supports	Meets the requirements. The display orientation changes in accordance with the OS settings.
1.3.5 Identify Input Purpose(AA)	Supports	Meets the requirements. When entering user information, the purpose and associated information can be read using screen readers (e.g. JAWS).

1.4.1 Use of Color(A)	Supports through Equivalent Facilitation	The printer driver does not use color-coding as the only means of conveying information. Text information is included with color-coding. However, for some non-text content (icons), there are only differences in color; therefore, these cannot be recognized solely by the use of screen readers.
1.4.2 Audio Control(A)	Not applicable	The printer driver does not have any functionality that plays audio data.
1.4.3 Contrast (Minimum)(AA)	Supports	The text in the printer driver meets the contrast ratio requirements.
1.4.4 Resize text(AA)	Supports	The UI text in the printer driver can be resized using functionality provided by the OS without loss of printer driver functionality, and there is no functionality in the printer driver that impedes the resizing of text.
1.4.5 Images of Text(AA)	Not applicable	The printer driver uses text to convey information and does not have any images of text.
1.4.10 Reflow(AA)	Supports	This printer driver only has 1 level of content, with some exceptions where the amount of scrolling required does not impact accessibility.
1.4.11 Non-text Contrast(AA)	Partially Supports	There is 1 bitmap icon in the [Poster Details] dialog for which the contrast does not fully meet the requirements (2.8:1). All other items meet the requirements.
1.4.12 Text Spacing(AA)	Not Applicable	No part of the printer driver is implemented using markup languages.
1.4.13 Content on Hover or Focus(AA)	Supports	Meets the requirements. These conditions also apply to tooltips in this driver.
2.1.1 Keyboard(A)	Supports	The printer driver runs on systems with keyboards, and all functionality can be operated solely with the keyboard.
2.1.2 No Keyboard Trap(A)	Supports	It is possible to move the keyboard focus among page components using only the keyboard.
2.1.4 Character Key Shortcuts(A)	Supports	General operations meet the requirements; however, there are some operations that are exceptions due to limitations in the OS.
2.2.1 Timing Adjustable(A)	Supports	There are no time limits applied to any operations that can be performed with the printer driver.
2.2.2 Pause, Stop, Hide(A)	Supports	There are no UI components in the printer driver that automatically move or update.
2.3.1 Three Flashes or Below Threshold(A)	Supports	There are no UI components in the printer driver that flash.
2.4.1 Bypass Blocks(A)	Not applicable	The printer driver is not a Web page.

2.4.2 Page Titled(A)	Supports	Although the printer driver is not a Web page, each screen of the printer driver has a title that indicates the purpose of the screen.
2.4.3 Focus Order(A)	Supports	Although the printer driver is not a Web page, the order of navigation focus preserves meaning and operability.
2.4.4 Link Purpose (In Context)(A)	Not applicable	There is no link text in the printer driver.
2.4.5 Multiple Ways(AA)	Not applicable	The printer driver is not a Web page.
2.4.6 Headings and Labels(AA)	Supports	The text used in the labels in the printer driver describes the content.
2.4.7 Focus Visible(AA)	Supports	The keyboard focus is indicated visually in the UI of the printer driver.
2.5.1 Pointer Gestures(A)	Not Applicable	This driver does not have any multipoint/path-based gesture functionality.
2.5.2 Pointer Cancellation(A)	Supports	All applicable areas of this printer driver meet the requirements.
2.5.3 Label in Name(A)	Supports	All applicable areas of this printer driver meet the requirements.
2.5.4 Motion Actuation(A)	Not Applicable	This printer driver does not contain any functionality that can be operated by user or device motion.
3.1.1 Language of Page(A)	Partially supports	Although the printer driver is not a Web page, programmatic recognition of the names, structures, and relationships of UI components in the printer driver is possible. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed. Furthermore, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be recognized solely by the use of screen readers.
3.1.2 Language of Parts(AA)	Partially supports	Although the printer driver is not a Web page, programmatic recognition of the names, structures, and relationships of UI components in the printer driver is possible. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed. Furthermore, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be recognized solely by the use of screen readers.
3.2.1 On Focus(A)	Supports	There are no UI components in the printer driver that change context upon receiving focus.
3.2.2 On Input(A)	Supports	There are no circumstances in which changing the settings in the printer driver result in other settings being changed.
3.2.3 Consistent Navigation(AA)	Not applicable	The printer driver is not a Web page.

3.2.4 Consistent Identification(AA)	Not applicable	The printer driver is not a Web page.
3.3.1 Error Identification(A)	Supports	In the printer driver, when errors are displayed, the display of the error can be recognized programmatically and the error is displayed using an item name together with the error content.
3.3.2 Labels or Instructions(A)	Supports	All entry fields in the UI of the printer driver are labeled.
3.3.3 Error Suggestion(AA)	Supports	Messages with instructions for correcting errors are displayed in the UI of the printer driver for all locations where errors can occur.
3.3.4 Error Prevention (Legal, Financial, Data)(AA)	Not applicable	There is no mechanism in the printer driver for sending information to external sites.
4.1.1 Parsing(A)	Not applicable	No part of the printer driver is implemented using markup languages.
4.1.2 Name, Role, Value(A)	Partially supports	In the printer driver, names and roles of UI components can be recognized and configured programmatically, and notification of changes can be made available. However, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be configured solely by the use of screen readers.
4.1.3 Status Messages(AA)	Not applicable	No part of the printer driver is implemented using markup languages.

Section 508 - Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
502.2.1 User Control of Accessibility Features.	Not applicable	The printer driver is not a platform.
502.2.2 No Disruption of Accessibility Features.	Supports	The printer driver can be used without disruption of the accessibility features of the platform (verified with the accessibility functionality of Windows 10).
502.3.1 Object Information.	Partially Supports	The roles, states, and names of UI objects in the printer driver can be recognized programmatically. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed.
502.3.2 Modification of Object Information.	Partially Supports	All components in the printer driver that can be configured by the user can also be configured programmatically. However, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be configured solely by the use of screen readers.
502.3.3 Row, Column, and Headers.	Supports when combined with Compatible AT	The use of assistive technology (e.g. JAWS) is required for the recognition of table structures in the UI of the printer driver.

502.3.4 Values.	Supports when combined with Compatible AT	The currently set value can be recognized programmatically for any UI object in the printer driver for which a value can be entered. However, for the reading of labels indicating valid ranges of values that can be entered, the use of assistive technology (e.g. JAWS) is needed.
502.3.5 Modification of Values.	Supports	Values can be changed programmatically for any UI object in the printer driver for which a value can be entered.
502.3.6 Label Relationships.	Supports	The labels associated with UI components in the printer driver can be recognized programmatically.
502.3.7 Hierarchical Relationships.	Partially Supports	The hierarchical (parent-child) relationships of UI components in the printer driver can be recognized programmatically. Note that there are some components whose hierarchical relationship can be difficult to determine from the component name alone; however, it is possible to understand the hierarchical relationship from the order in which the components receive focus.
502.3.8 Text	Supports	In the printer driver, the attributes of UI objects for which text can be entered, as well as the boundary of text displayed on the screen, can be recognized programmatically.
502.3.9 Modification of Text	Supports	Text can be changed programmatically for any UI object in the printer driver for which text can be entered.
502.3.10 List of Actions	Partially Supports	In the printer driver, operations that can be executed on a UI object can be recognized with the use of screen readers. Note that there is some content that cannot be recognized with screen readers; however, these items can be configured using alternative methods.
502.3.11 Actions on Objects.	Supports	In the printer driver, operations that can be executed from UI objects can be performed solely by the use of screen reading assistive technology (e.g. JAWS).
502.3.12 Focus Cursor.	Supports	Changes of focus, component attributes, and text insertion points can be recognized by the printer driver.
502.3.13 Modification of Focus Cursor.	Partially Supports	Changes of focus, component attributes, and text insertion points can be recognized and set programmatically by the printer driver. However, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be configured solely by the use of screen readers.
502.3.14 Event Notification.	Partially Supports	The printer driver supports notification of changes to components when such changes occur. However, for the reading of tooltips, the use of assistive technology (e.g. JAWS) is needed.
502.4 Platform Accessibility Features.	Not applicable	The printer driver is neither a platform nor platform software.
503.2 User Preferences.	Supports	The printer driver uses and does not disable platform settings relating to display (verified with the accessibility functionality of Windows 10).

503.3 Alternative User Interfaces.	Not applicable	The printer driver does not provide functionality relating to accessibility.
503.4.1 Caption Controls.	Not applicable	The printer driver does not include any video content.
503.4.2 Audio Description Controls.	Not applicable	The printer driver does not include any video content.

EN 301 549 - Chapter 5: Generic Requirements (Software)

Criteria	Conformance Level	Remarks and Explanations
5.1.2.2 Assistive technology	See information in 5.1.3 through 5.1.6	
5.1.3.1 General (Non-visual access)	Not Applicable	This guideline is not applicable to the printer driver.
5.1.3.2 Auditory output delivery including speech	Not applicable	This guideline is not applicable to the printer driver.
5.1.3.3 Auditory output correlation	Supports	
5.1.3.4 Speech output user control	Supports	
5.1.3.5 Speech output automatic interruption	Supports	
5.1.3.6 Speech output for non-text content	Supports through Equivalent Facilitation	Based on the WCAG 2.0 guideline 1.1.1 evaluation results.
5.1.3.7 Speech output for video information	Not applicable	The printer driver does not include any video content.
5.1.3.8 Masked entry	Supports	The masking characters are read as displayed, and the entered characters are not read.
5.1.3.9 Private access to personal data	Supports	
5.1.3.10 Non-interfering audio output	Supports	
5.1.3.11 Private listening	Supports	Auditory output volume can be controlled using functionality native to the PC.
5.1.3.12 Speaker volume	Not applicable	The printer driver does not have auditory output functionality.
5.1.3.13 Volume reset	Not applicable	The printer driver does not have auditory output functionality.
5.1.3.14 Spoken languages	Supports	Reading in the displayed language is possible with the use of screen readers.
5.1.3.15 Non-visual error identification	Supports	In the printer driver, when errors are displayed, the display of the error can be recognized programmatically and the error is displayed using an item name together with error content, which can be read by screen readers.

5.1.3.16 Receipts, tickets, and transactional outputs	Not applicable	The printer driver is not provided as a self-service interface.
5.1.4 Functionality closed to text enlargement	Not applicable	Not evaluated because the UI text in the printer driver can be resized using functionality provided by the OS without loss of printer driver functionality.
5.1.5 Visual output for auditory information	Not applicable	The printer driver does not have any functionality that plays audio data.
5.1.6.1 Closed functionality	See information in 5.1.3.1 through 5.1.3.16	
5.1.6.2 Input focus	Not applicable	Not evaluated because the printer driver runs on systems with keyboards.
5.2 Activation of accessibility features	Supports	The printer driver does not impede the activation of support functions used by the printer driver.
5.3 Biometrics	Not applicable	The printer driver does not support the use of biological characteristics for user identification.
5.4 Preservation of accessibility information during conversion	Not applicable	The printer driver does not provide functionality relating to accessibility.
5.5.1 Means of operation	Not Applicable	This guideline is not applicable to the printer driver.
5.5.2 Operable parts discernibility	Supports	Based on the WCAG 2.0 guideline 3.2.1 evaluation results.
5.6.1 Tactile or auditory status	Supports	Based on the WCAG 2.0 guideline 1.3.1 evaluation results for auditory status.
5.6.2 Visual status	Supports	Based on the WCAG 2.0 guideline 1.3.1 evaluation results for auditory status.
5.7 Key repeat	Supports	Configurable in the operating system.
5.8 Double-strike key acceptance	Supports	Configurable in the operating system.
5.9 Simultaneous user actions	Supports	For keyboard operation, operating system settings can be configured so that multiple simultaneous key presses are unnecessary.

EN 301 549 - Chapter 9: Web

Refer WCAG section.

EN 301 549 - Chapter 11: Software

Criteria	Conformance Level	Remarks and Explanations
11.1.1.1 through 11.4.1.3	See WCAG section.	
11.5.2.1 Platform accessibility service support for software that provides a user interface	See information in 11.5.2.5 through 11.5.2.17	
11.5.2.2 Platform accessibility service support for assistive technologies	See information in 11.5.2.5 through 11.5.2.17	

11.5.2.3 Use of accessibility services	Partially Supports	<p>The printer driver uses the accessibility services of the platform (verified with the accessibility functionality of Windows 10), and operation is possible.</p> <p>However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed.</p> <p>Furthermore, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be recognized/configured solely by the use of screen readers.</p>
11.5.2.4 Assistive technology	Not Applicable	The printer driver is not assistive technology.
11.5.2.5 Object information	Partially Supports	The roles, states, and names of UI objects in the printer driver can be recognized programmatically. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed.
11.5.2.6 Row, column, and headers	Supports when combined with Compatible AT	The use of assistive technology (e.g. JAWS) is required for the recognition of table structures in the UI of the printer driver.
11.5.2.7 Values	Supports when combined with Compatible AT	The currently set value can be recognized programmatically for any UI object in the printer driver for which a value can be entered. However, for the reading of labels indicating valid ranges of values that can be entered, the use of assistive technology (e.g. JAWS) is needed.
11.5.2.8 Label relationships	Supports	The labels associated with UI components in the printer driver can be recognized programmatically.
11.5.2.9 Parent-child relationships	Partially Supports	The hierarchical (parent-child) relationships of UI components in the printer driver can be recognized programmatically. Note that there are some components whose hierarchical relationship can be difficult to determine from the component name alone; however, it is possible to understand the hierarchical relationship from the order in which the components receive focus.
11.5.2.10 Text	Supports	In the printer driver, the attributes of UI objects for which text can be entered, as well as the boundary of text displayed on the screen, can be recognized programmatically.
11.5.2.11 List of available actions	Partially Supports	In the printer driver, operations that can be executed on a UI object can be recognized with the use of screen readers. Note that there is some content that cannot be recognized with screen readers; however, these items can be configured using alternative methods.
11.5.2.12 Execution of available actions	Supports	In the printer driver, operations that can be executed from UI objects can be performed solely by the use of screen reading assistive technology (e.g. JAWS).
11.5.2.13 Tracking of focus and selection attributes	Supports	Changes of focus, component attributes, and text insertion points can be recognized by the printer driver.

11.5.2.14 Modification of focus and selection attributes	Partially Supports	Changes of focus, component attributes, and text insertion points can be recognized and set programmatically by the printer driver. However, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be configured solely by the use of screen readers.
11.5.2.15 Change notification	Partially Supports	The printer driver supports notification of changes to components when such changes occur. However, for the reading of tooltips, the use of assistive technology (e.g. JAWS) is needed.
11.5.2.16 Modifications of states and properties	Partially Supports	All components in the printer driver that can be configured by the user can also be configured programmatically. However, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be configured solely by the use of screen readers.
11.5.2.17 Modifications of values and text	Supports	Text can be changed programmatically for any UI object in the printer driver for which text can be entered. Values can be changed programmatically for any UI object in the printer driver for which a value can be entered.
11.6.1 User control of accessibility features	Not applicable	The printer driver is not a platform.
11.6.2 No disruption of accessibility features	Supports	The printer driver can be used without disruption of the accessibility features of the platform (verified with the accessibility functionality of Windows 10).
11.7 User preferences	Supports	The printer driver uses and does not disable platform settings relating to display (verified with the accessibility functionality of Windows 10).
11.8.2 Accessible content creation	See information in WCAG section	
11.8.3 Preservation of accessibility information in transformations	Not applicable	
11.8.4 Repair assistance	Not applicable	
11.8.5 Templates	Not applicable	

Remote UI

WCAG Report

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content(A)	Supports	Images that convey important information have text that explains the purpose or meaning of the image.
1.2.1 Audio-only and Video-only (Prerecorded)(A)	Not applicable	Remote UI does not use any multimedia presentations.
1.2.2 Captions (Prerecorded)(A)	Not applicable	Remote UI does not use any multimedia presentations.
1.2.3 Audio Description or Media Alternative (Prerecorded)(A)	Not applicable	Remote UI does not use any multimedia presentations.
1.2.4 Captions (Live)(AA)	Not applicable	Remote UI does not use any multimedia presentations.
1.2.5 Audio Description (Prerecorded)(AA)	Not applicable	Remote UI does not use any multimedia presentations.
1.3.1 Info and Relationships(A)	Partially supports	Explanations are conveyed primarily via text, but for information that requires cursor movement to be properly conveyed the use of JAWS is required for increased accessibility.
1.3.2 Meaningful Sequence(A)	Partially supports	For cases where the order in which information is presented could affect its meaning, that information is presented in the same order whether or not voiceover is used. However, for information that requires cursor movement to be properly conveyed, the use of JAWS is required for increased accessibility.
1.3.3 Sensory Characteristics(A)	Partially supports	Explanations of content and controls are conveyed via text and do not ever rely solely upon the user's ability to determine sequence.
1.3.4 Orientation(AA)	Supports	
1.3.5 Identify Input Purpose(AA)	Supports	Entry fields for user information in the Remote UI have labels or additional guidance messages that allow the purpose of each field to be understood.
1.4.1 Use of Color(A)	Supports	Remote UI does not use color-coding as the only means of conveying information. It has text information with color-coding. Information and instructions in Remote UI are not communicated only through color. They have context or markup.
1.4.2 Audio Control(A)	Not applicable	The remote UI for this product does not play any audio.
1.4.3 Contrast (Minimum)(AA)	Supports	Displayed text meets contrast requirements/standards.

1.4.4 Resize text(AA)	Supports	Users may resize text while operating the device via the remote UI on a standard PC browser without any loss of functionality.
1.4.5 Images of Text(AA)	Supports	The remote UI does not use any images of text.
1.4.10 Reflow(AA)	Partially Supports	Support is provided for screens other than the Job Log screen.
1.4.11 Non-text Contrast(AA)	Supports	
1.4.12 Text Spacing(AA)	Supports	
1.4.13 Content on Hover or Focus(AA)	Not applicable	
2.1.1 Keyboard(A)	Supports	Remote UI allows the user to move through the software using the "Tab" and "Shift + Tab" keys. Operations may be executed using the "Enter" key.
2.1.2 No Keyboard Trap(A)	Supports	Any component to which focus may be moved using only a keyboard may also have focus moved away from it using only a keyboard.
2.1.4 Character Key Shortcuts(A)	Not applicable	
2.2.1 Timing Adjustable(A)	Does not Support	It is not possible to change the amount of time before remote UI session timeout.
2.2.2 Pause, Stop, Hide(A)	Supports	The remote UI does not have any components which auto-update.
2.3.1 Three Flashes or Below Threshold(A)	Supports	Blinking or flashing objects in Remote UI such as LEDs for service calls have been evaluated. And these meet the criteria.
2.4.1 Bypass Blocks(A)	Partially supports	The repetitive navigation links are read at the last of each page.
2.4.2 Page Titled(A)	Supports	Each remote UI page displays a title or tab that explains the purpose of the screen on which it is displayed.
2.4.3 Focus Order(A)	Supports	All focusable components in the remote UI receive focus in an order that preserves meaning and operability.
2.4.4 Link Purpose (In Context)(A)	Supports	The purpose of each link in the remote UI can be determined from the link text.
2.4.5 Multiple Ways(AA)	Does not Support	When using the remote UI, it is not possible to reach a page without going through the required pages in the required order.
2.4.6 Headings and Labels(AA)	Supports	Each label and heading displayed in the remote UI describes purpose.

2.4.7 Focus Visible(AA)	Supports	When using the remote UI, the focus of the keyboard is conveyed visually.
2.5.1 Pointer Gestures(A)	Supports	
2.5.2 Pointer Cancellation(A)	Supports	
2.5.3 Label in Name(A)	Supports	
2.5.4 Motion Actuation(A)	Not applicable	
3.1.1 Language of Page(A)	Supports	The remote UI includes a language layer in addition to HTML and natural human language is used.
3.1.2 Language of Parts(AA)	Supports	There are no cases of language aside from standard human language, proper names, or technical terms used in the remote UI.
3.2.1 On Focus(A)	Supports	There are no components in the remote UI that initiate a change of context upon receiving focus.
3.2.2 On Input(A)	Partially supports	The remote UI includes components which may undergo a change of context after a change in settings.
3.2.3 Consistent Navigation(AA)	Supports	Navigational mechanisms that are repeated throughout the remote UI occur in the same order each time they are repeated.
3.2.4 Consistent Identification(AA)	Supports	The same terminology is used for the naming/labeling of components within the remote UI which have the same functionality.
3.3.1 Error Identification(A)	Supports	In the remote UI, an item name is displayed along with an error description whenever possible.
3.3.2 Labels or Instructions(A)	Supports	Any content in the remote UI (such as text boxes), which require a user's input are appropriately labeled.
3.3.3 Error Suggestion(AA)	Partially supports	In the remote UI, suggestions for the correction of errors are not offered for every error, but they are offered in many cases.
3.3.4 Error Prevention (Legal, Financial, Data)(AA)	Not applicable	The remote UI does not send any information to outside sites.
4.1.1 Parsing(A)	Supports	The HTML used in the remote UI adheres to the appropriate standards. As a result, assistive technology (such as JAWS) is able to properly navigate the data.
4.1.2 Name, Role, Value(A)	Supports	The HTML used in the remote UI adheres to the appropriate standards. As a result, assistive technology (such as JAWS) is able to properly navigate the data.

4.1.3 Status Messages(AA)	Supports	
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Section 508 Report

Refer WCAG section.

EN 301 549 - Chapter 5: Generic Requirements (Software)

Criteria	Conformance Level	Remarks and Explanations
5.1.2.2 Assistive technology	See information in 5.1.3 through 5.1.6	
5.1.3.1 General (Non-visual access)	Not applicable	This is not applicable because the Remote UI supports the use of assistive technology (such as JAWS).
5.1.3.2 Auditory output delivery including speech	Not applicable	The Remote UI does not have any auditory output functionality, but this can be provided with assistive technology (such as JAWS).
5.1.3.3 Auditory output correlation	Partially supports	The Remote UI does not have any auditory output functionality, but this can be provided with assistive technology (such as JAWS), and the auditory information is correlated with the information displayed on the screen.
5.1.3.4 Speech output user control	Supports	Speech output from the Remote UI is possible using assistive technology (such as JAWS), and the remote UI has no functionality that interferes with such speech output.
5.1.3.5 Speech output automatic interruption	Supports	Speech output from the Remote UI is possible using assistive technology (such as JAWS), and the remote UI has no functionality that interferes with such speech output.
5.1.3.6 Speech output for non-text content	Supports	
5.1.3.7 Speech output for video information	Not applicable	The Remote UI does not use any pre-recorded video content.
5.1.3.8 Masked entry	Supports	Assistive technology (such as JAWS) will not provide auditory output of information hidden by masking characters in the Remote UI.
5.1.3.9 Private access to personal data	Supports	By using earphones, auditory output of personal information output by assistive technology (such as JAWS) can be provided privately.
5.1.3.10 Non-interfering audio output	Not applicable	Auditory output from the Remote UI is possible with assistive technology (such as JAWS), and the Remote UI does not interfere with the functionality of the assistive technology.
5.1.3.11 Private listening	Supports	The Remote UI does not have any auditory output functionality, but this can be provided with assistive technology (such as JAWS), and the volume can be adjusted via the assistive technology or through the OS.
5.1.3.12 Speaker volume	Not applicable	As the output volume is dependent on the speakers, assistive technology (such as JAWS) is not applicable.

5.1.3.13 Volume reset	Not applicable	
5.1.3.14 Spoken languages	Supports	
5.1.3.15 Non-visual error identification	Supports	
5.1.3.16 Receipts, tickets, and transactional outputs	Not applicable	The Remote UI does not have any functionality that outputs receipts, tickets, or the results of other self-service transactions.
5.1.4 Functionality closed to text enlargement	Not applicable	This is not applicable as text enlargement of the Remote UI is possible using the text enlargement/zoom functionality of a Web browser or PC.
5.1.5 Visual output for auditory information	Not applicable	The Remote UI does not use any pre-recorded auditory information.
5.1.6.1 Closed functionality	See information in 5.1.3.1 through 5.1.3.16	
5.1.6.2 Input focus	Not applicable	This is not applicable because the Remote UI can be accessed via a keyboard.
5.2 Activation of accessibility features	Not applicable	The Remote UI does not interfere with the activation of accessibility features of the OS or that of assistive technology (such as JAWS).
5.3 Biometrics	Not applicable	The Remote UI does not have any biometric authentication functionality.
5.4 Preservation of accessibility information during conversion	Supports	Non-proprietary information provided for accessibility during the transmission of information or the import/export of settings is not removed by this product.
5.5.1 Means of operation	Not applicable	This is not applicable because the Remote UI is software.
5.5.2 Operable parts discernibility	Supports	The operable parts of the Remote UI can be distinguished with assistive technology (such as JAWS) without activating the function associated with the operable part.
5.6.1 Tactile or auditory status	Supports	The status of operable parts for locking or other toggles can be visually confirmed on the Remote UI, and auditory confirmation is possible with assistive technology (such as JAWS).
5.6.2 Visual status	Supports	The status of operable parts for locking or other toggles can be visually confirmed on the Remote UI, and auditory confirmation is possible with assistive technology (such as JAWS).
5.7 Key repeat	Supports	Key repeat can be prevented with functionality in the OS (Windows) that the Remote UI runs on, and the Remote UI does not interfere with that functionality.

5.8 Double-strike key acceptance	Supports	An accidental additional key-press of the same key can be prevented with functionality in the OS (Windows) that the Remote UI runs on, and the Remote UI does not interfere with that functionality.
5.9 Simultaneous user actions	Supports	It is possible to configure the accessibility settings of the OS to provide an alternative method for operations in the Remote UI that require simultaneous actions, and the Remote UI does not interfere with this functionality.

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Note2: Comments in the "Conformance Level" column are based on the Information Technology Industry Council's suggested language for use when filling out the Voluntary Product Accessibility Template. The Remarks and Explanations column provides additional information on the evaluation results, and explains the standard functions of the product that can accommodate users with disabilities.

Note3: This document is for informational purposes only. This information is based on Canon's current understanding of 36 CFR Part 1194 - Electronic and Information Technology Accessibility Standard and Section 508 of the Rehabilitation Act, and EN 301 549, Accessibility requirements suitable for public procurement of ICT products and services in Europe. It is not intended to address applicability of these laws to a particular end-user, customer, application or procurement.

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